

FIG. 1

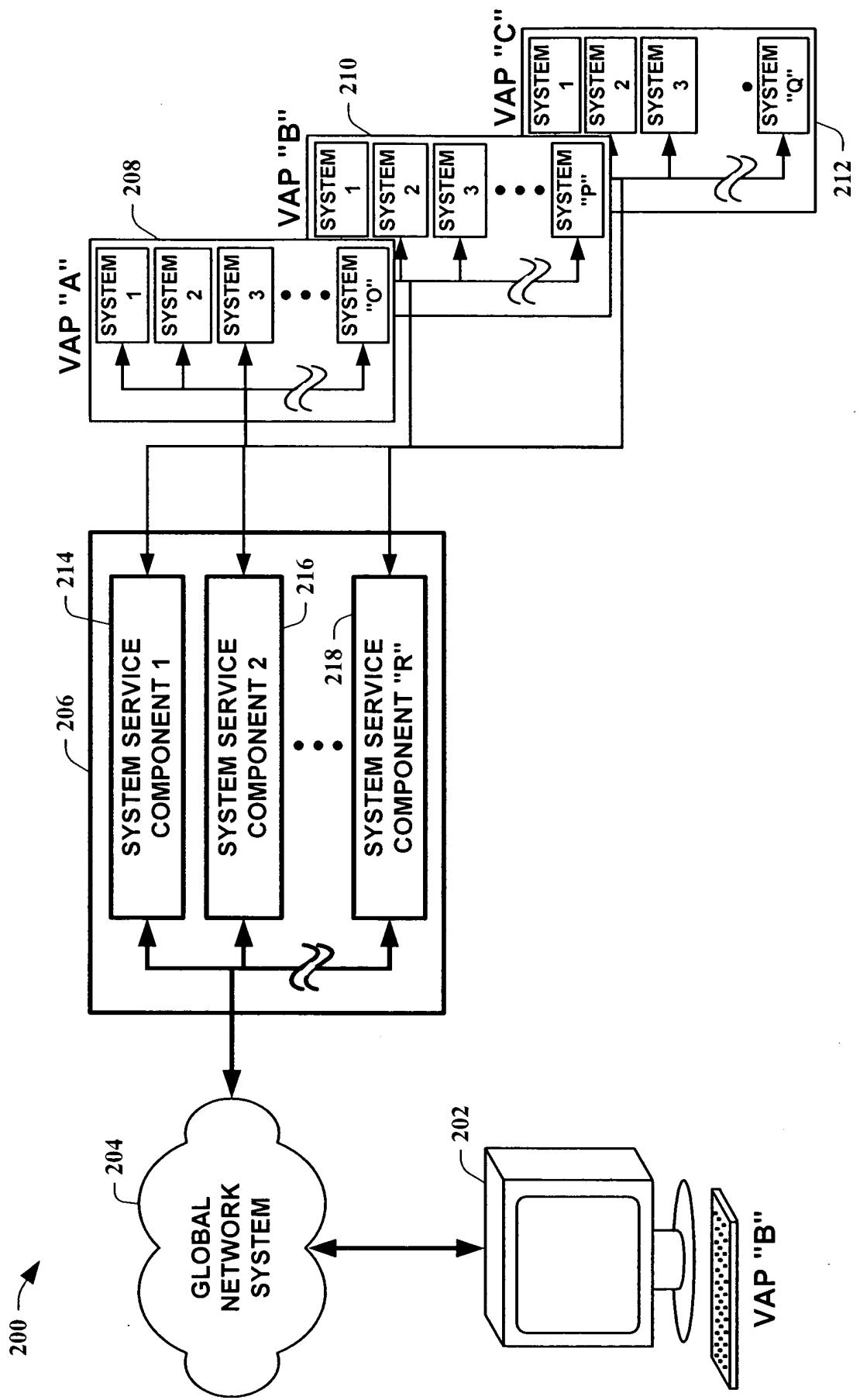
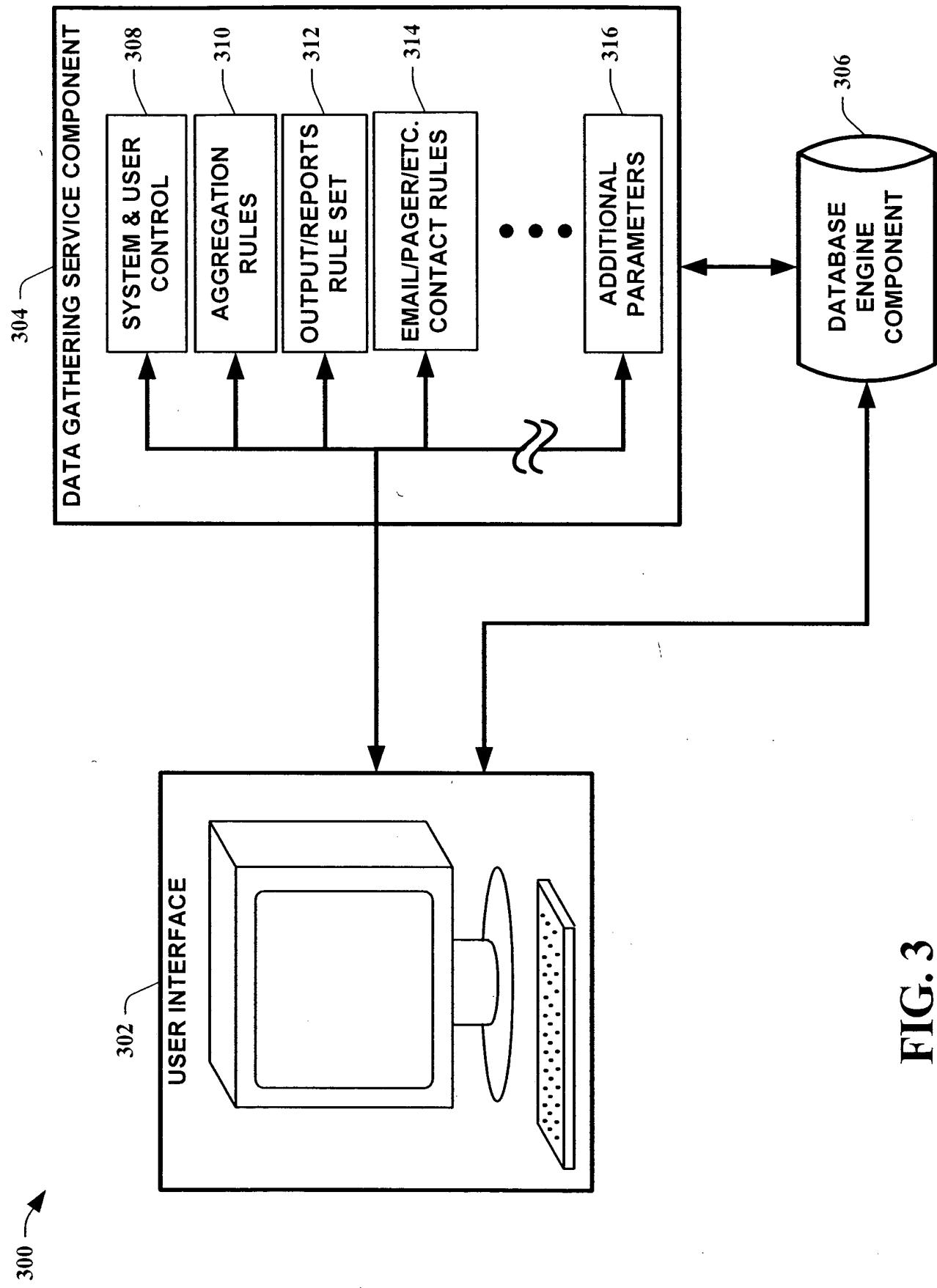


FIG. 2



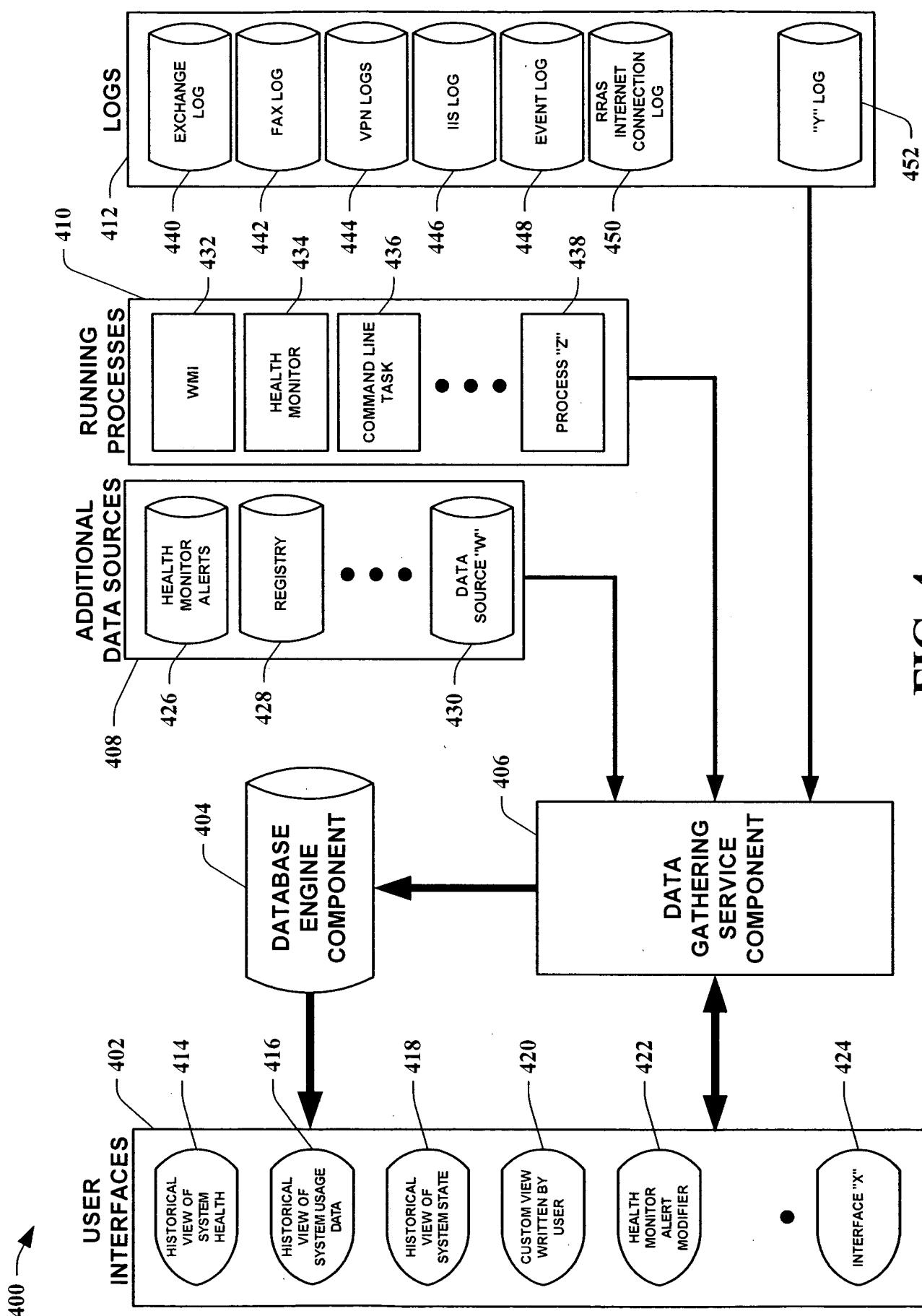


FIG. 4

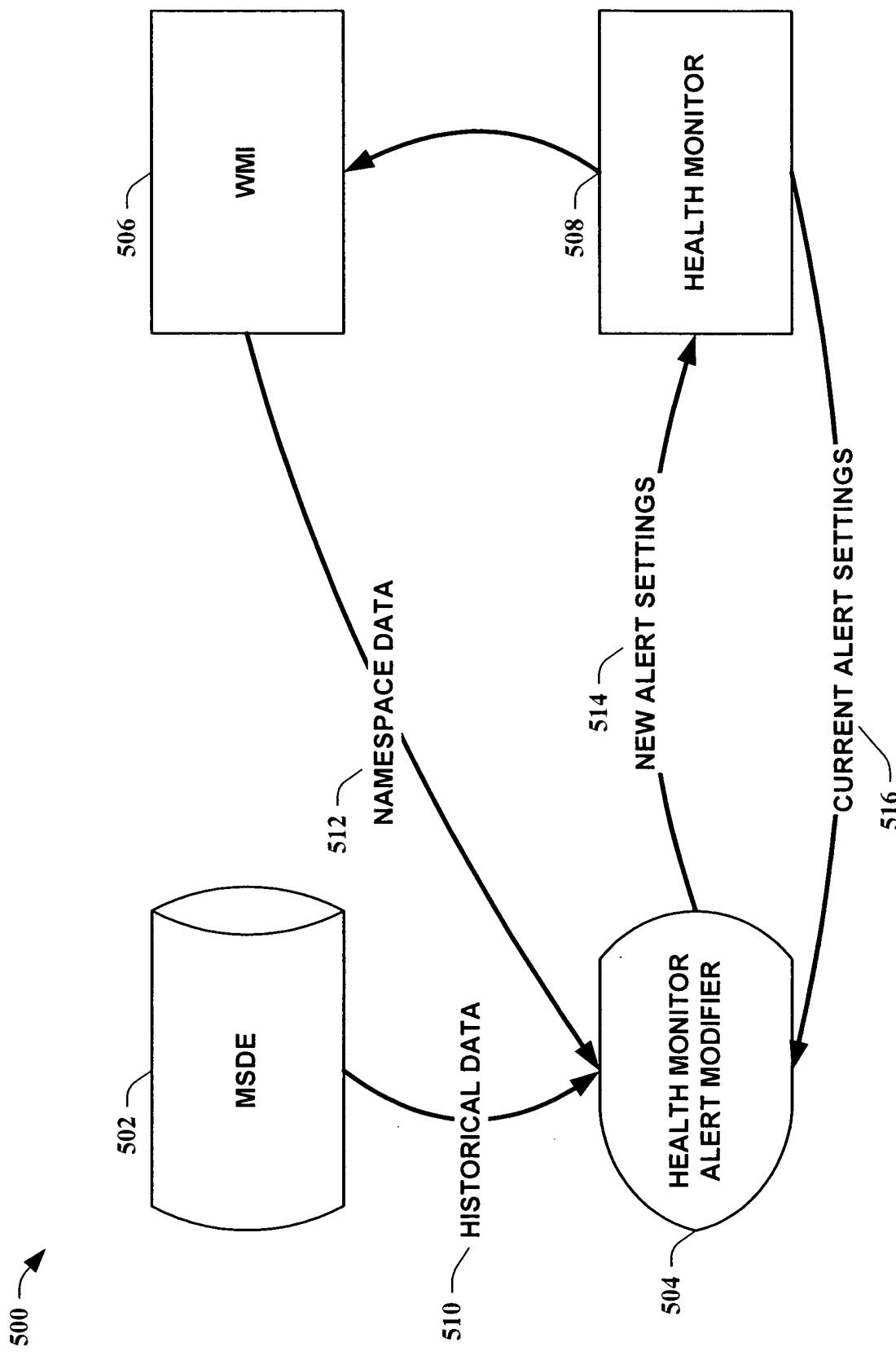


FIG. 5

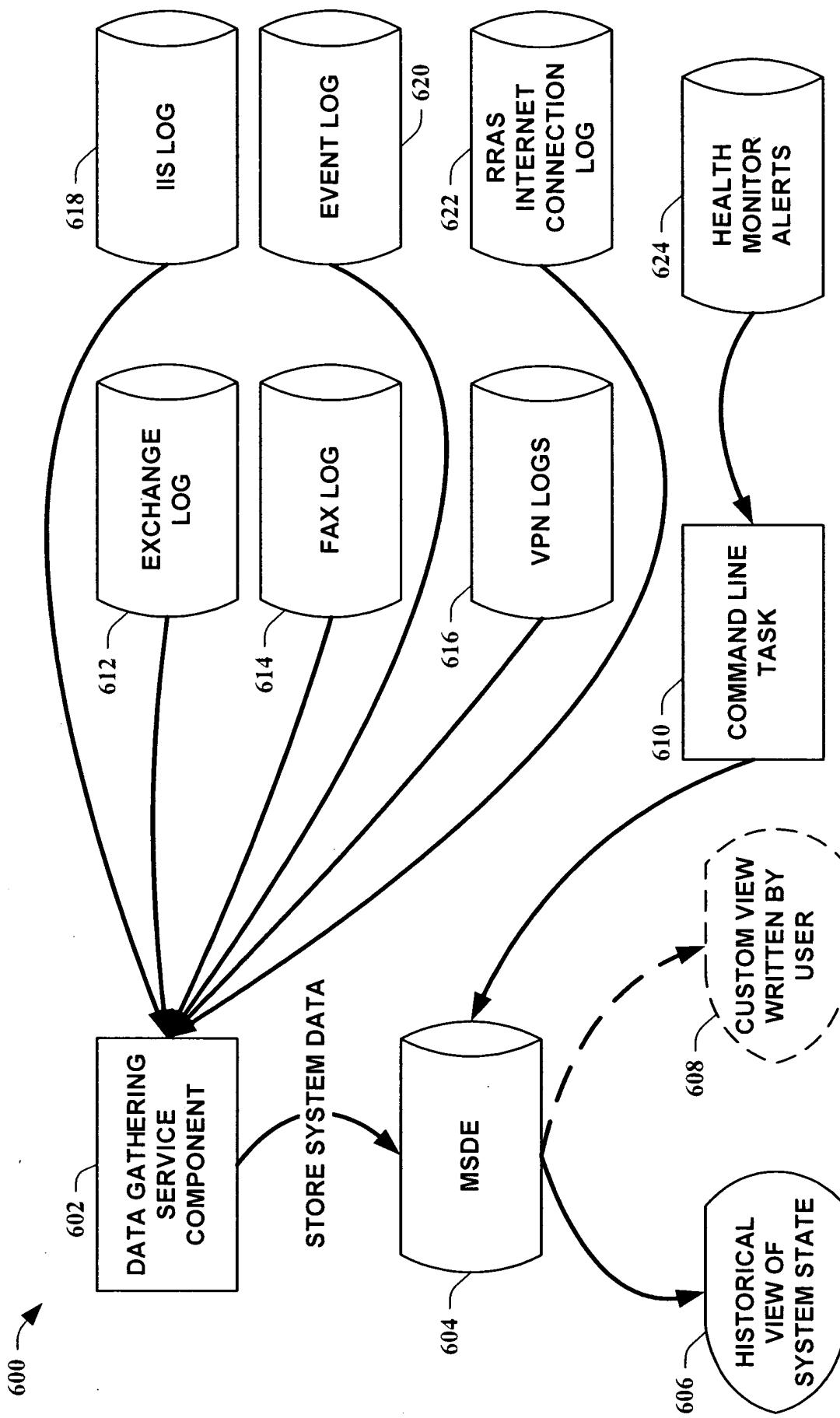


FIG. 6

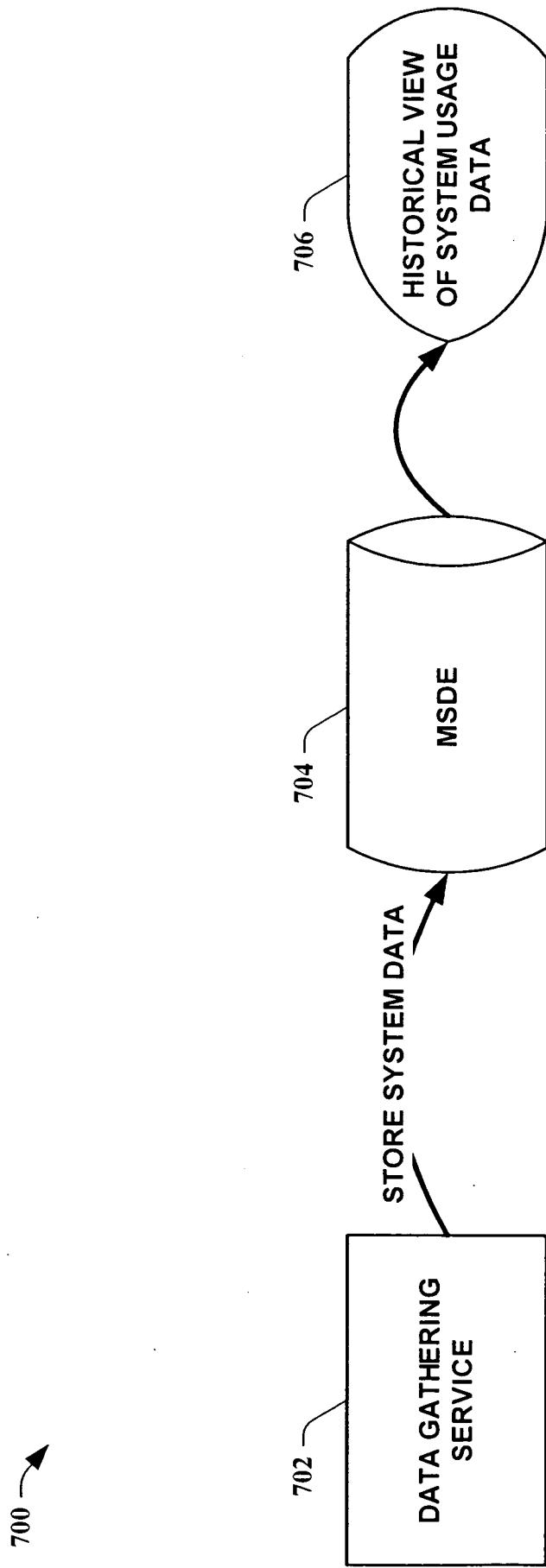
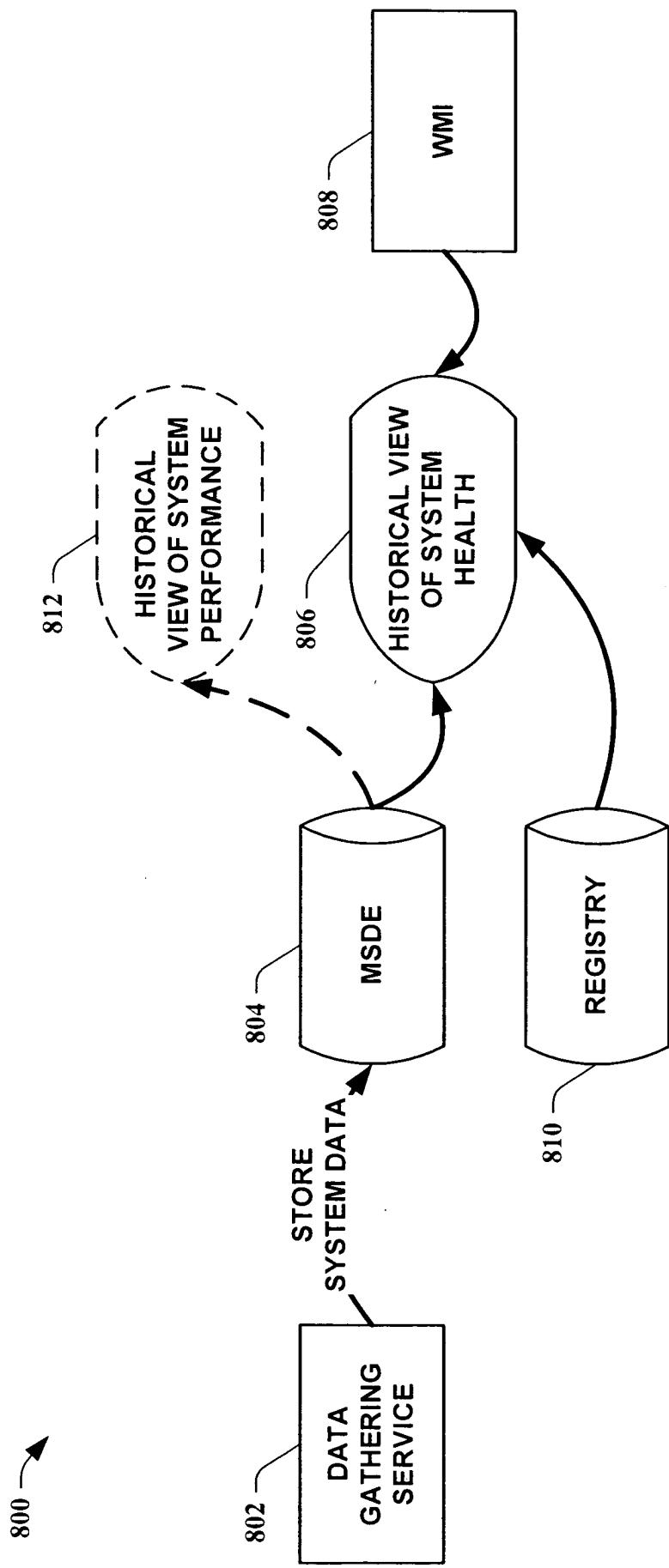


FIG. 7



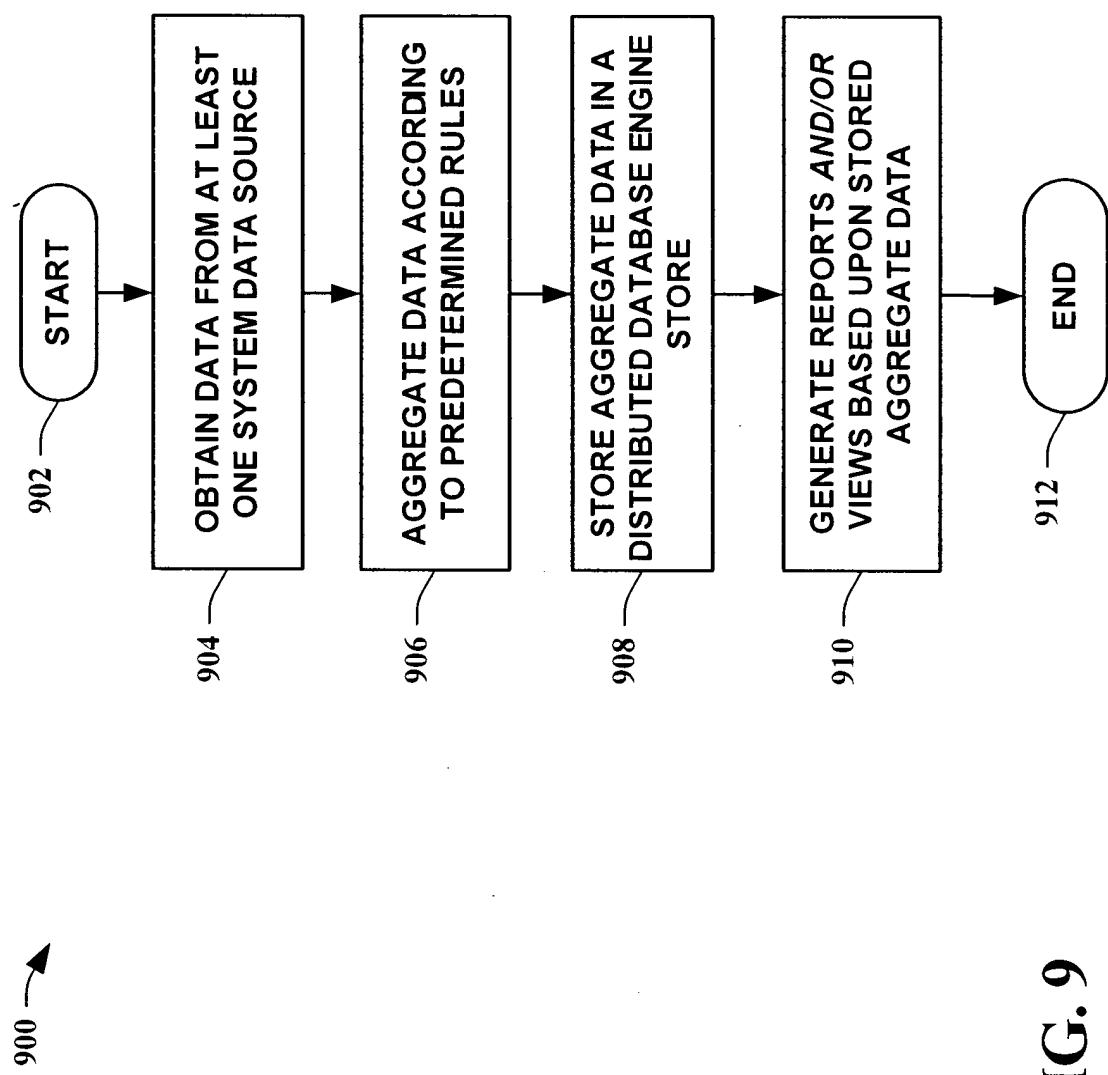


FIG. 9

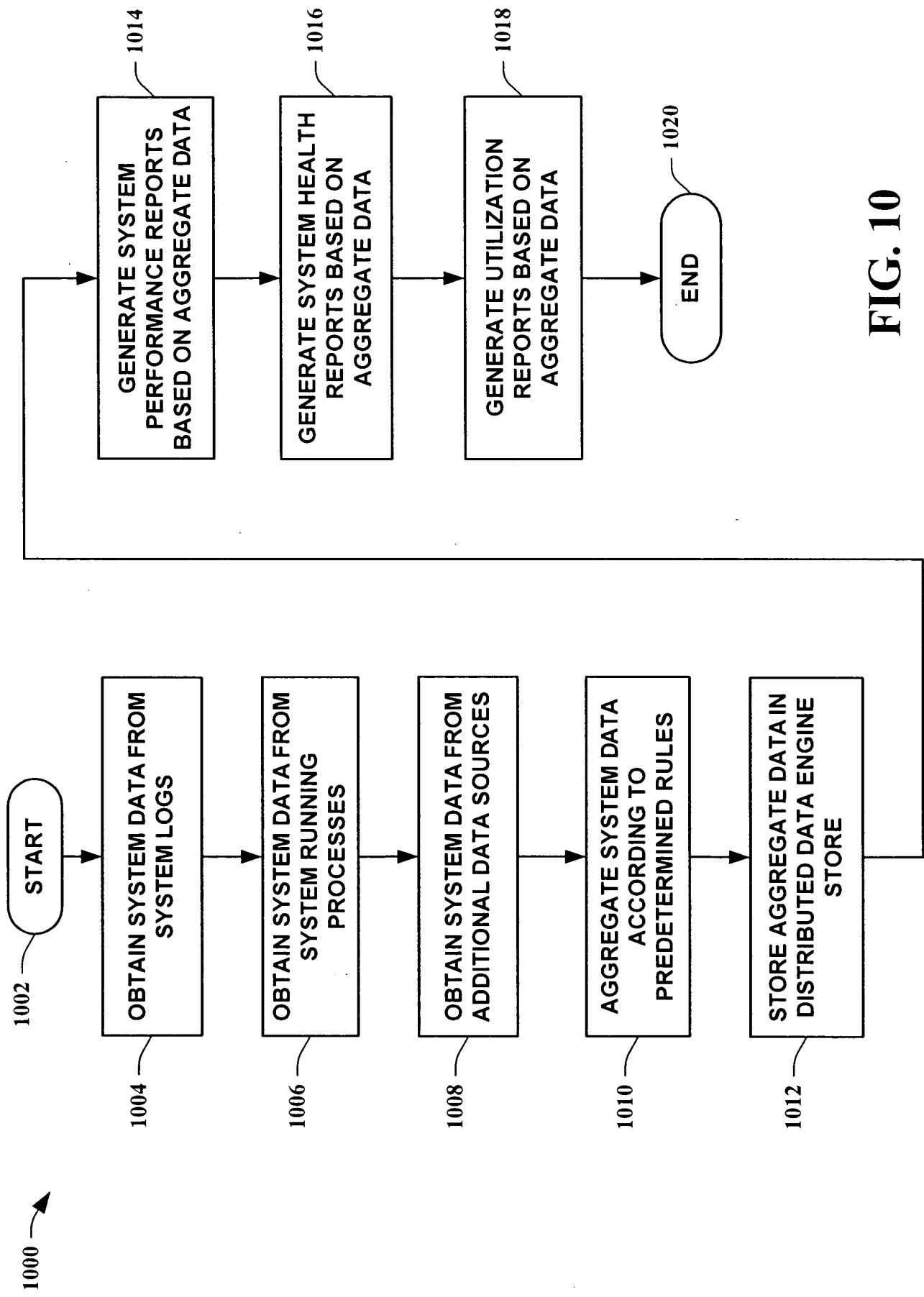


FIG. 10

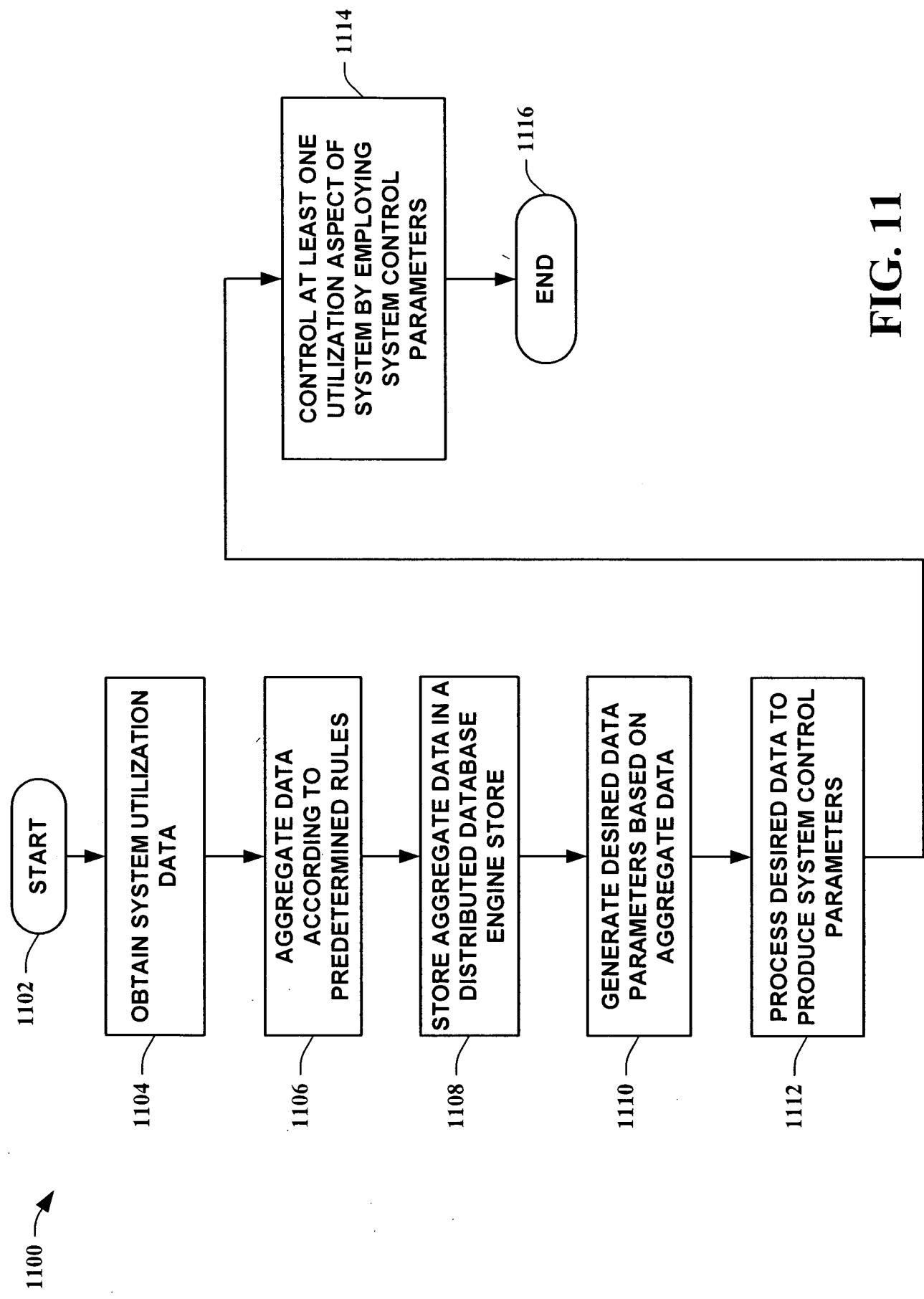
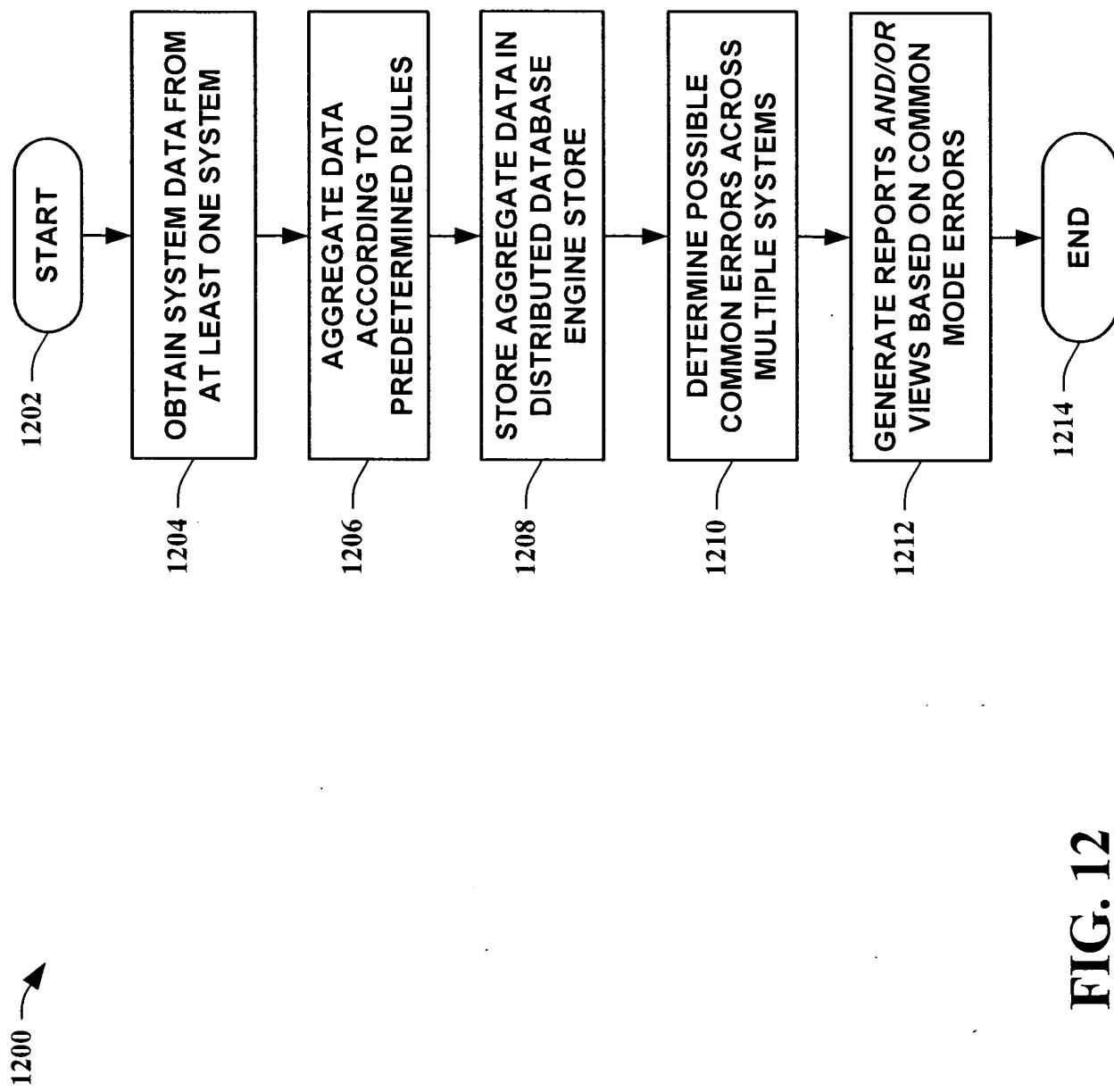
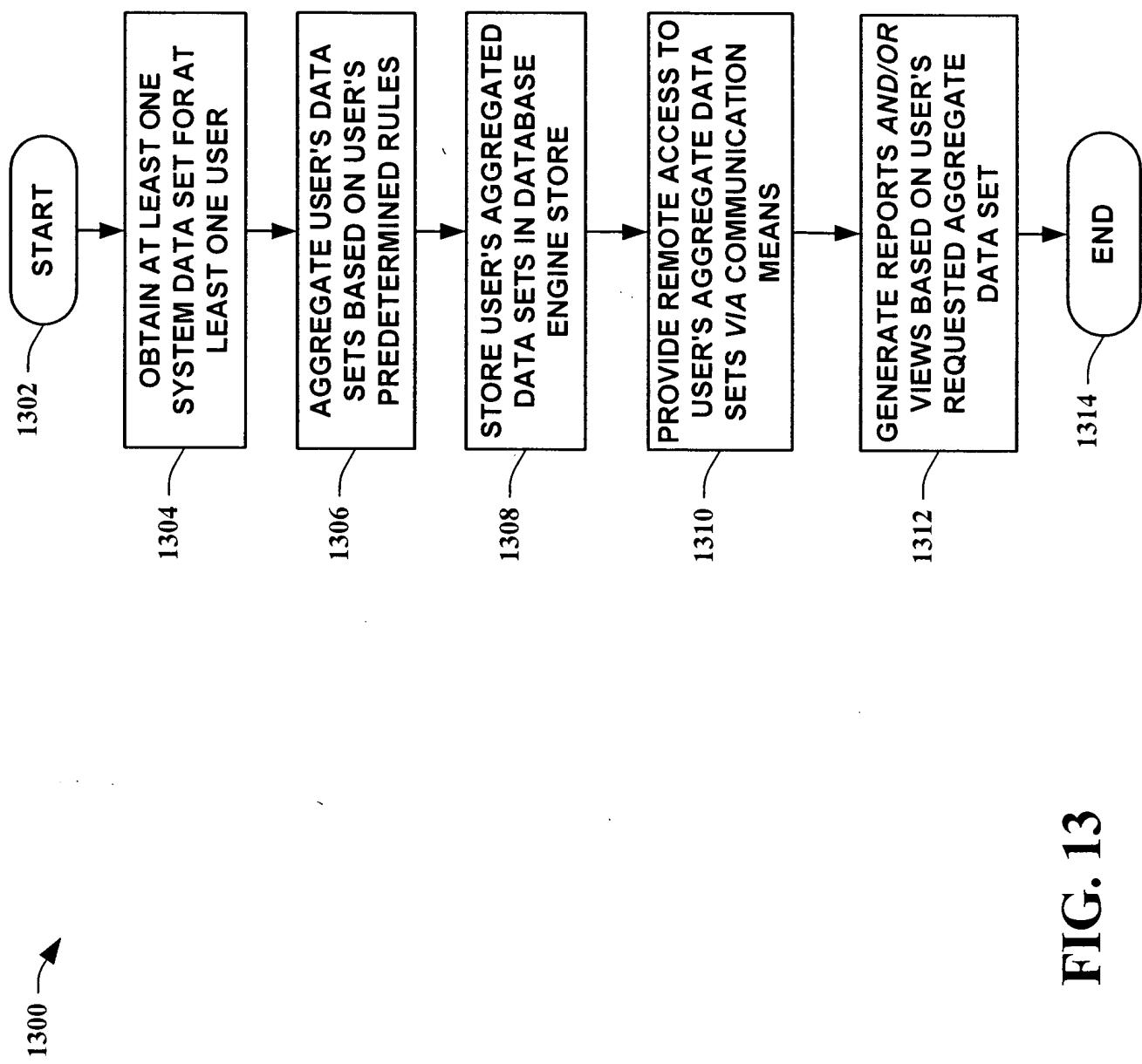


FIG. 11





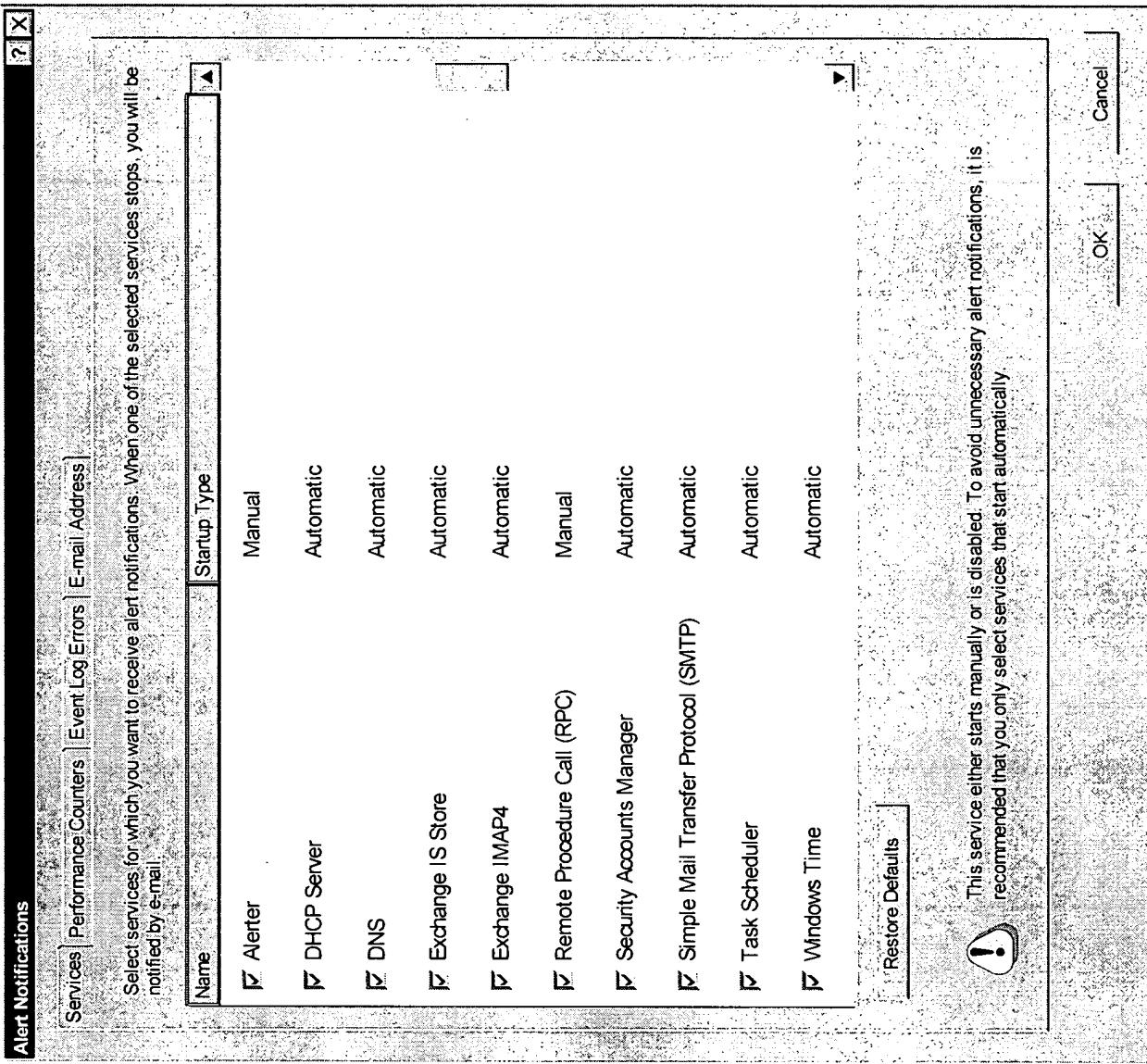
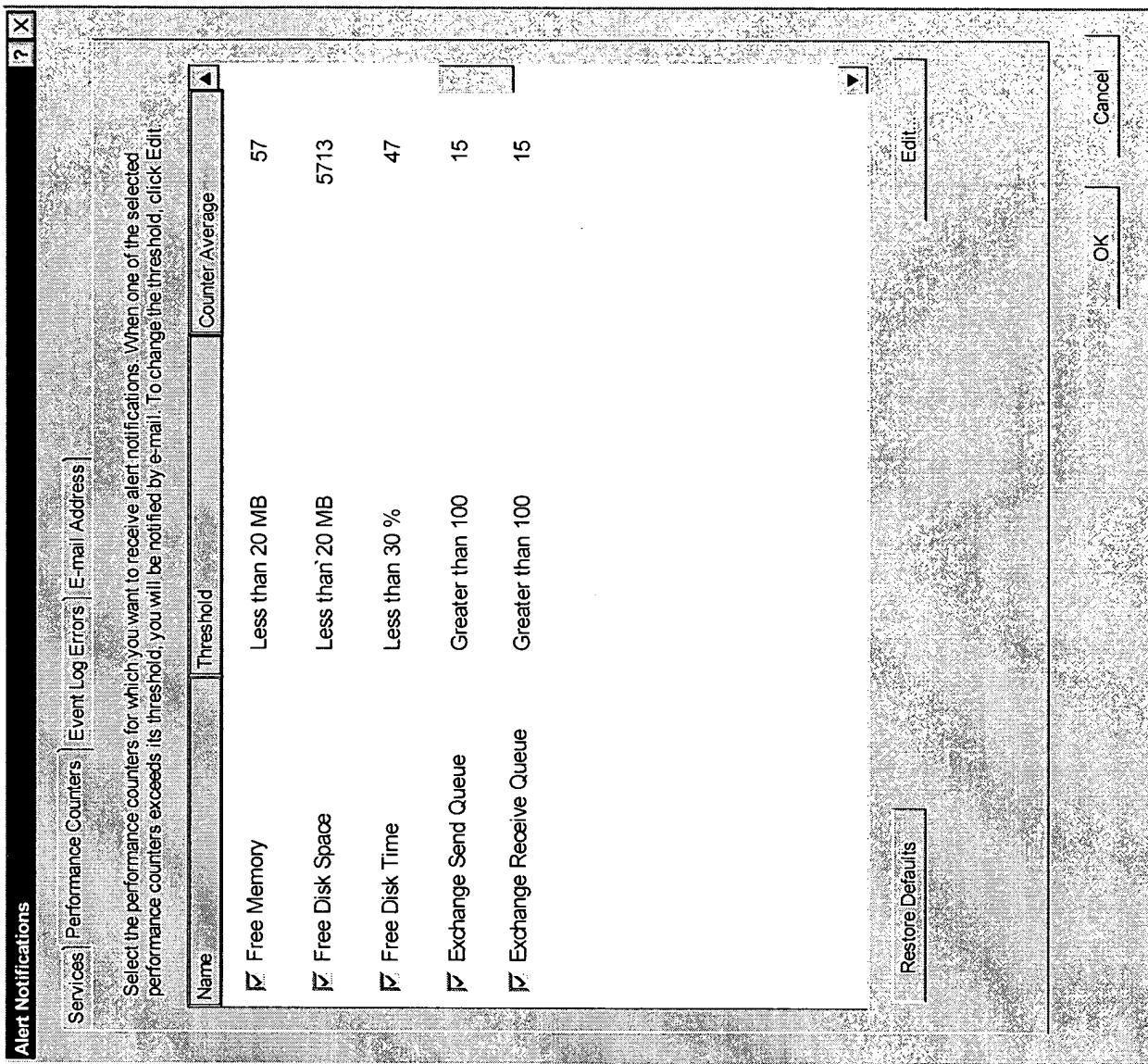


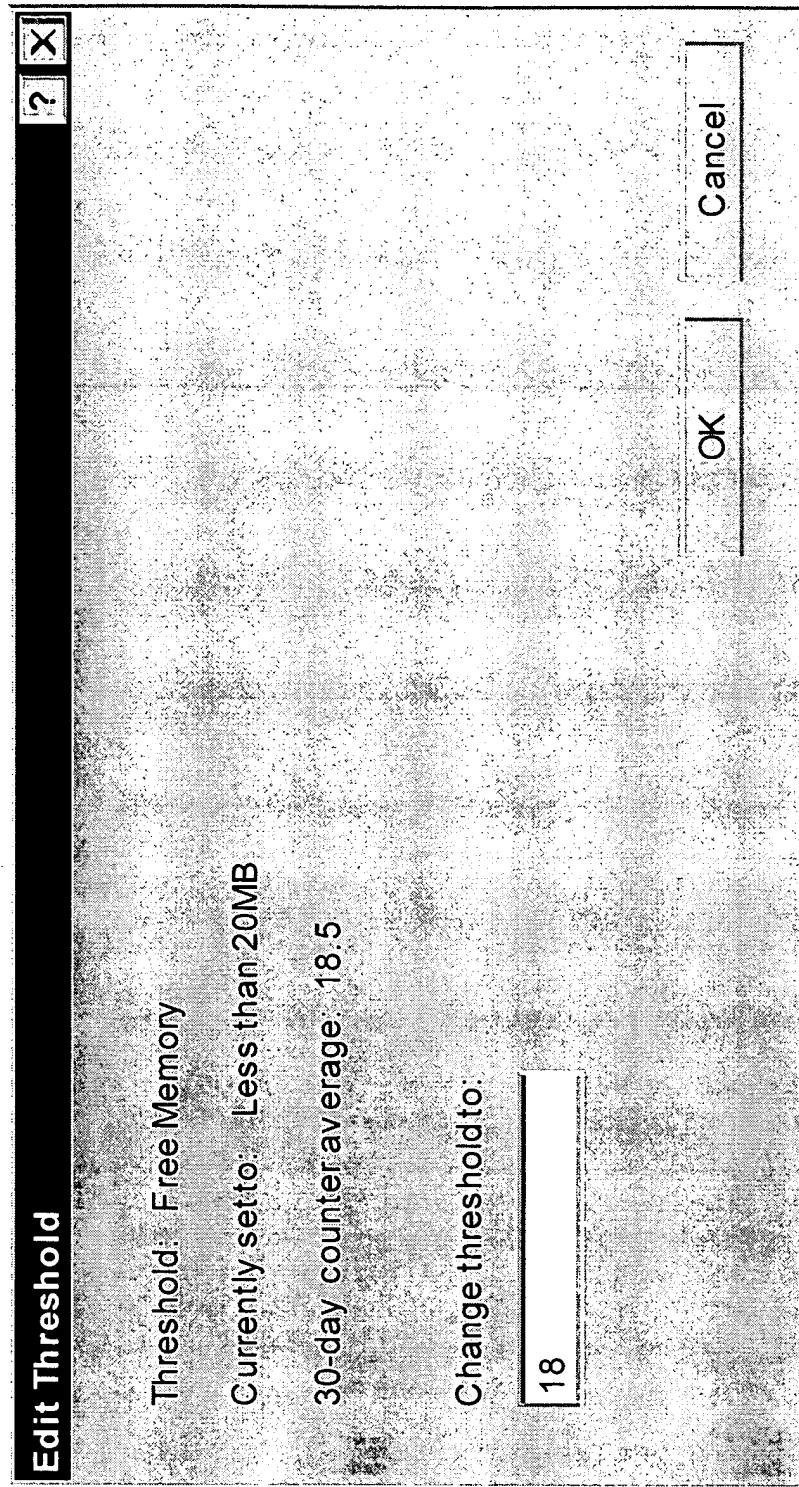
FIG. 14

FIG. 15



1500 →

FIG. 16



1600 →

FIG. 17

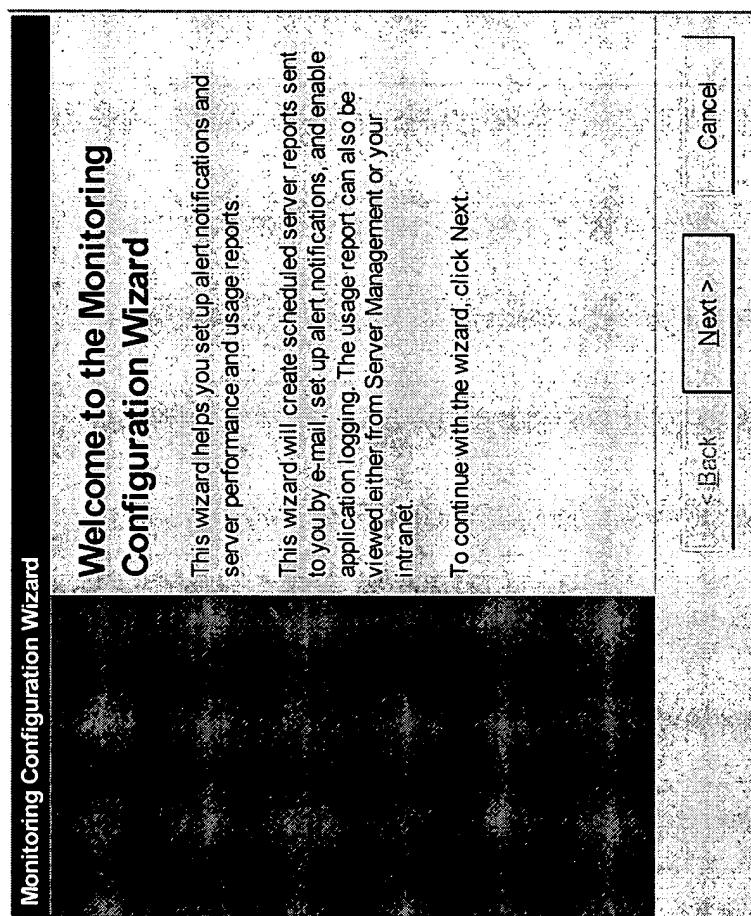
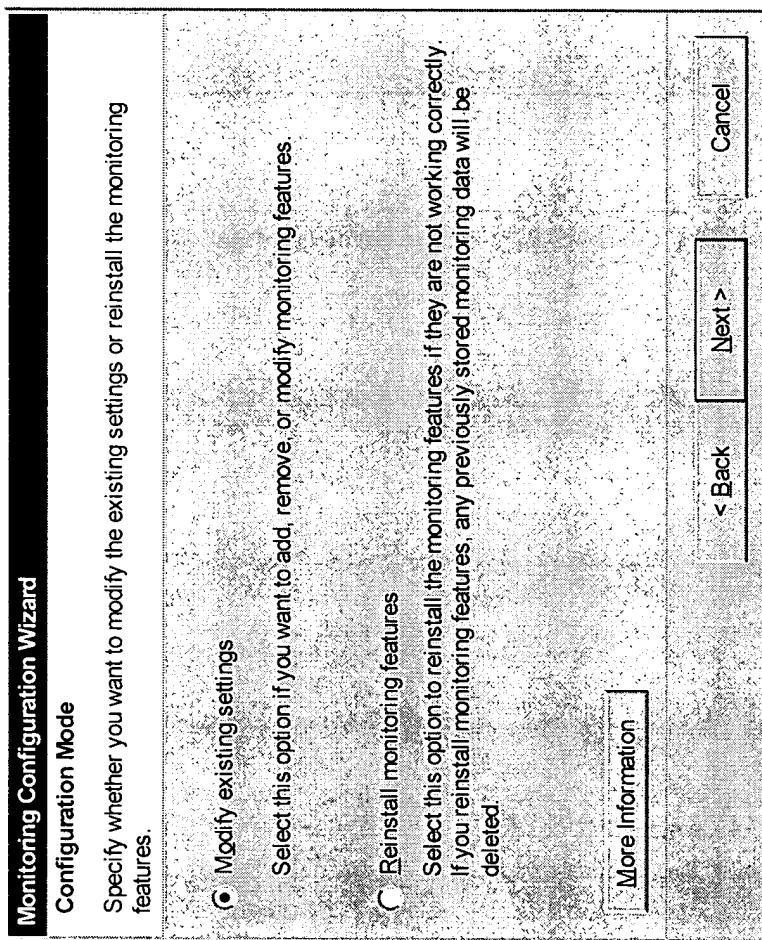


FIG. 18



1800 ↗

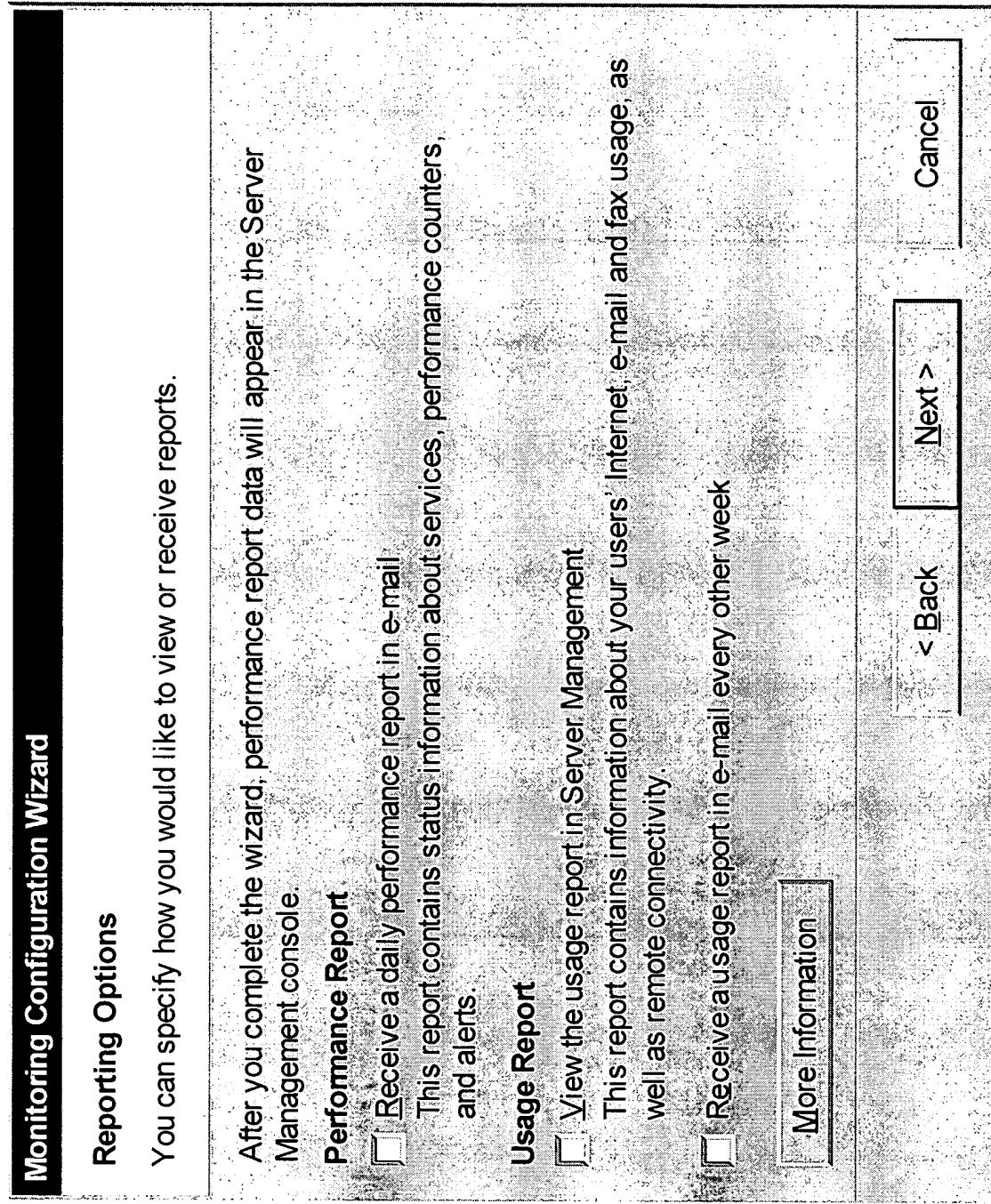
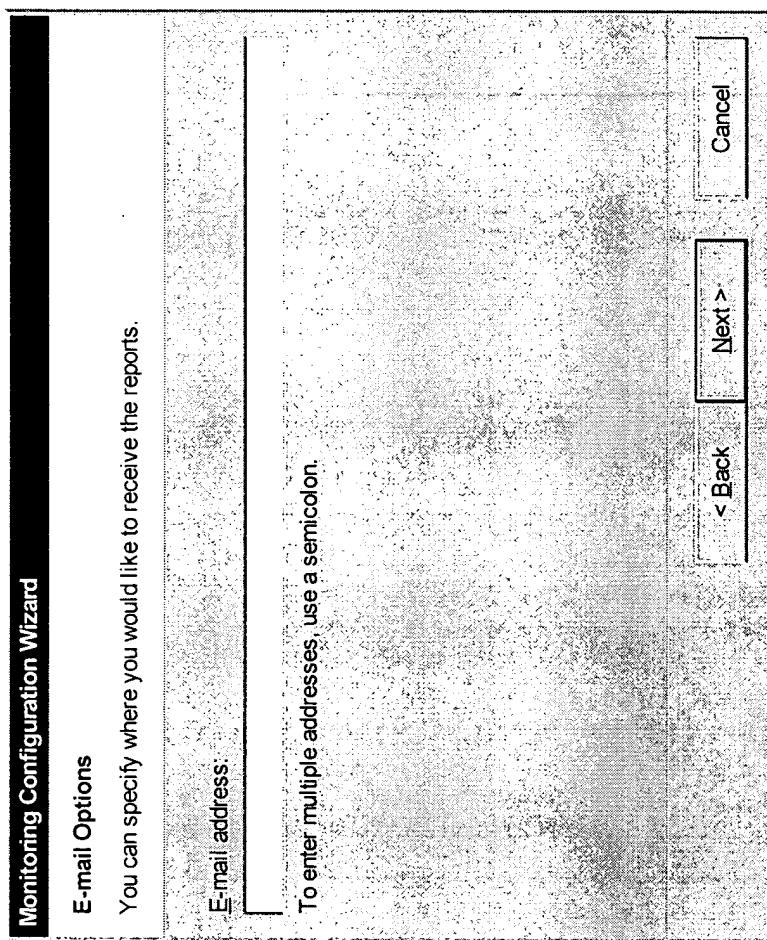


FIG. 19

FIG. 20



2000 →

Monitoring Configuration Wizard

Business Owner Usage Report

You can specify if you want your business owners to view a usage report on their intranet.

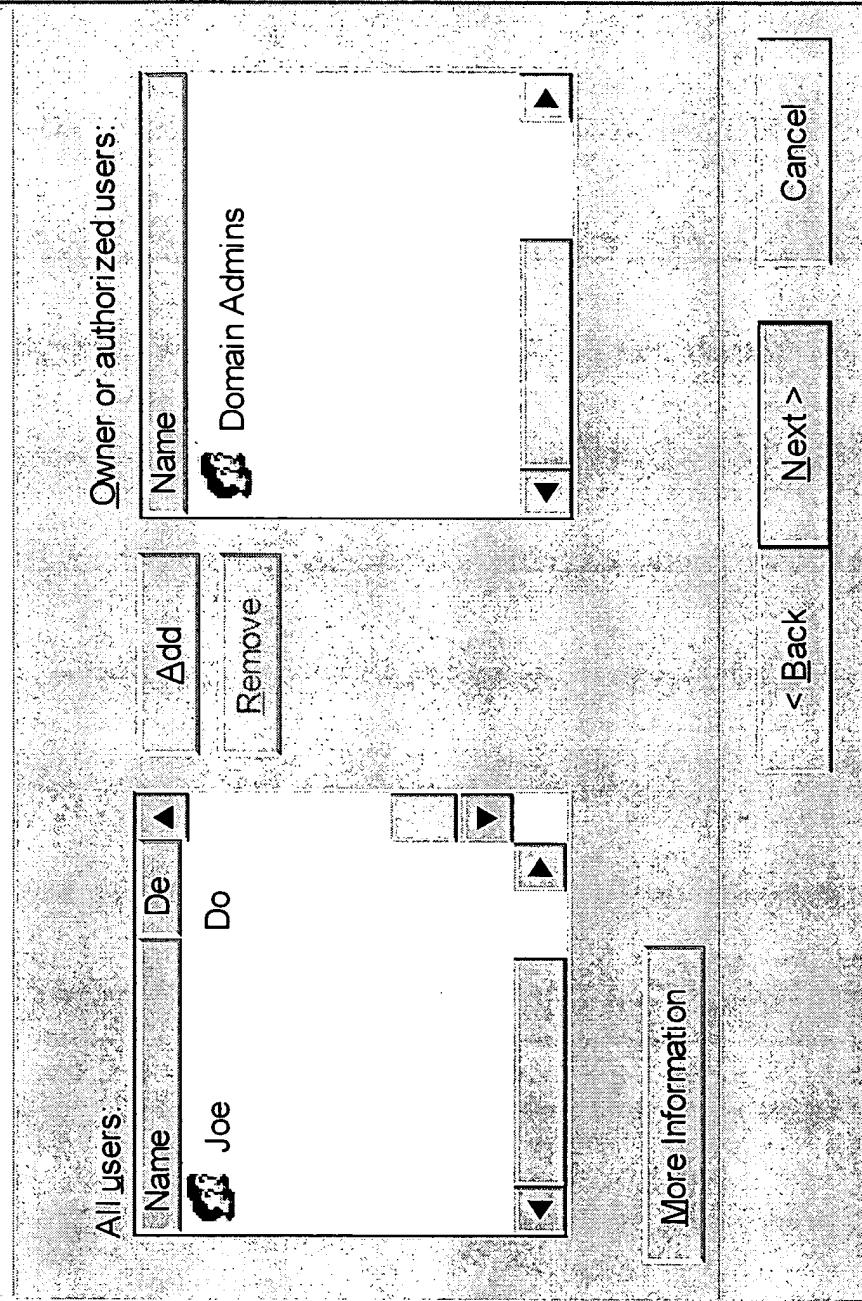


FIG. 21

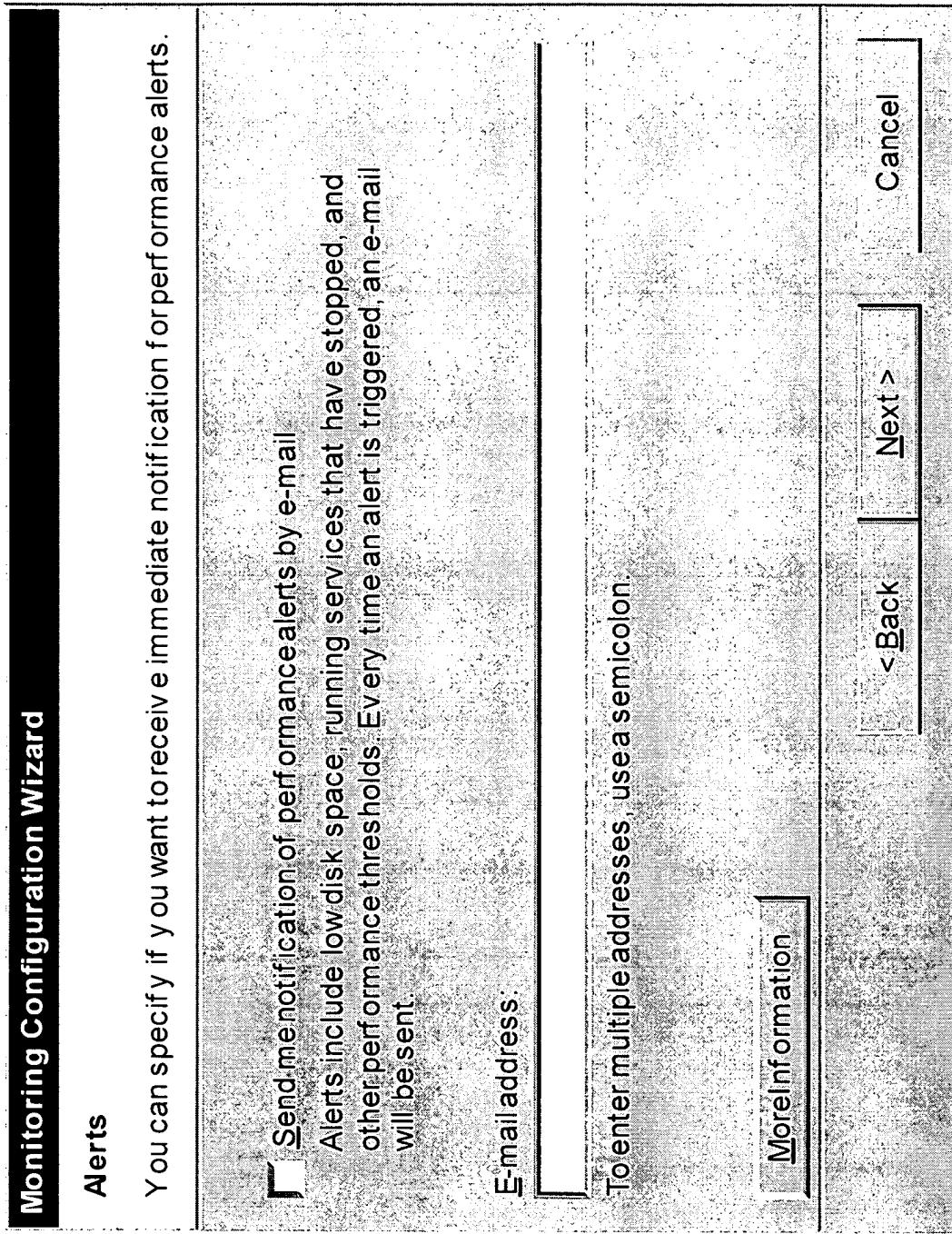


FIG. 22

FIG. 23

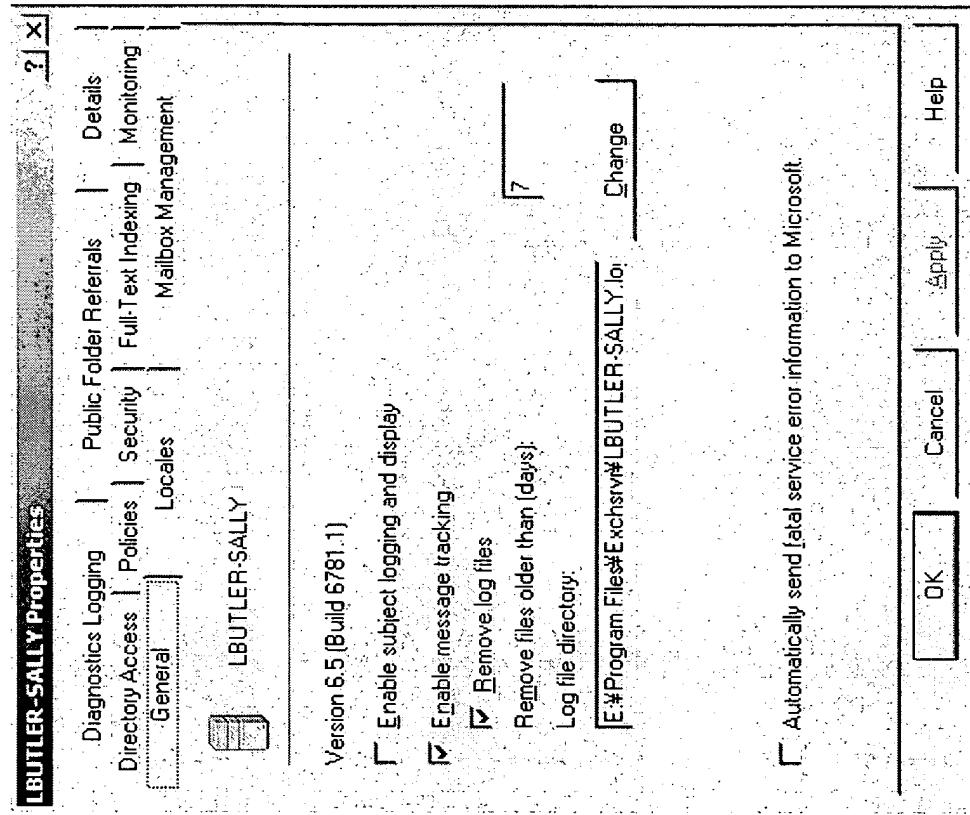


FIG. 24

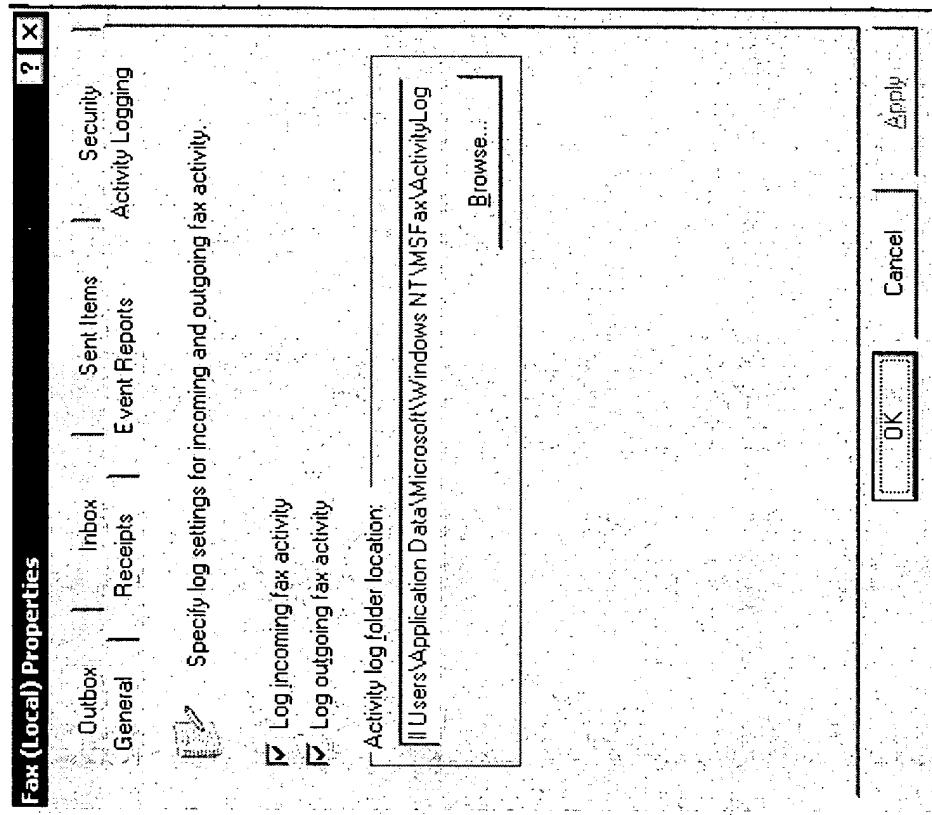
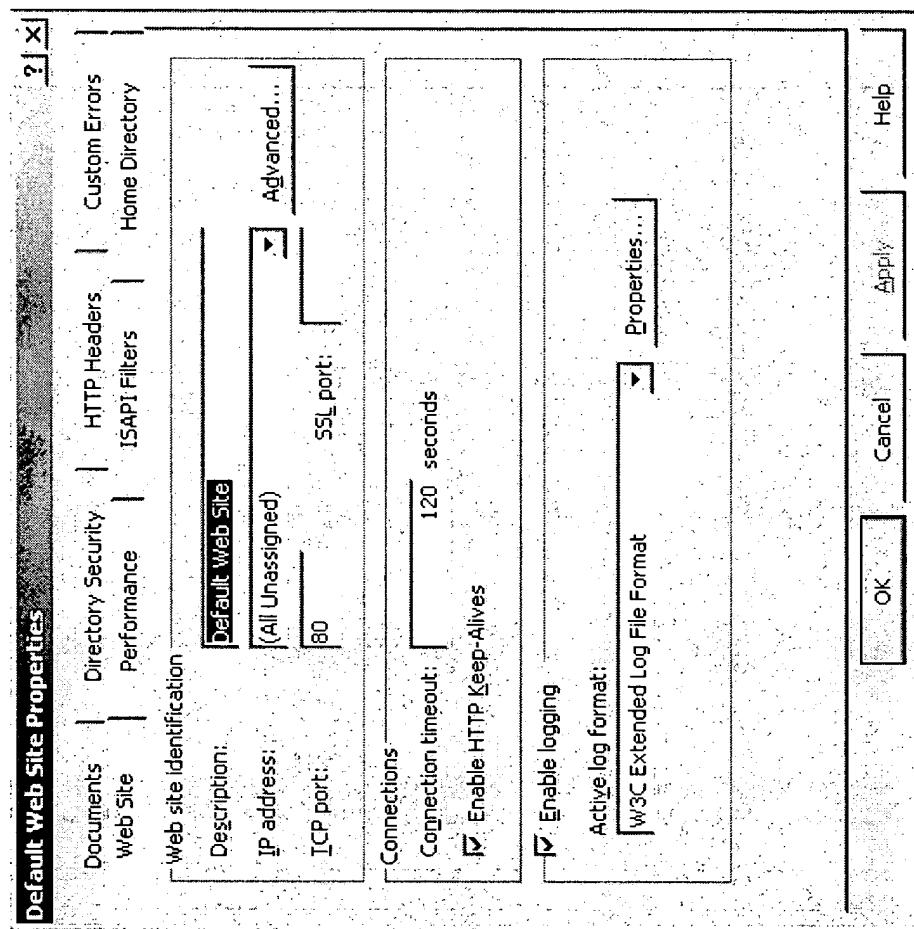


FIG. 25



2600 →

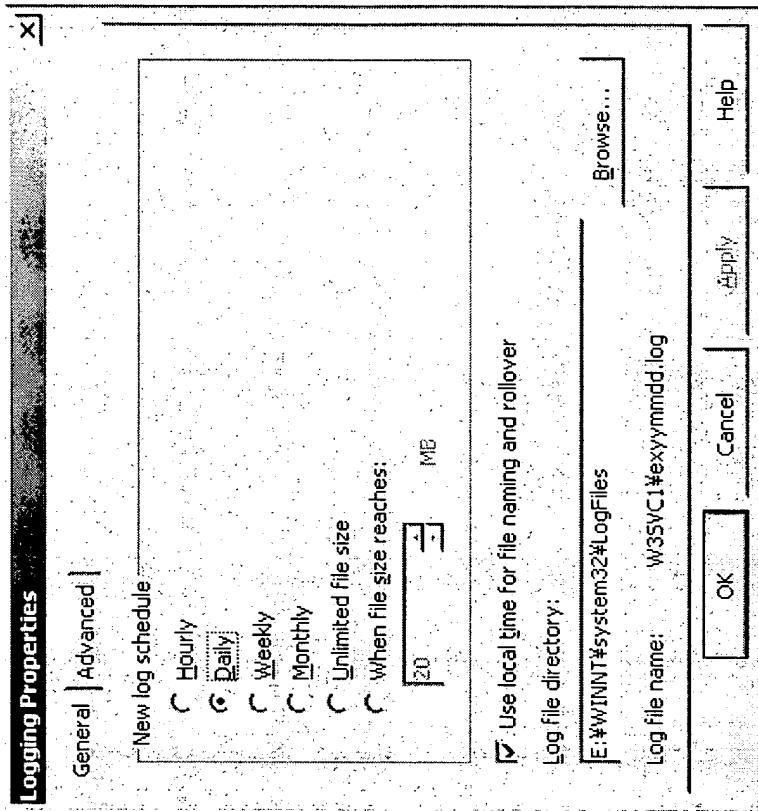


FIG. 26

FIG. 27

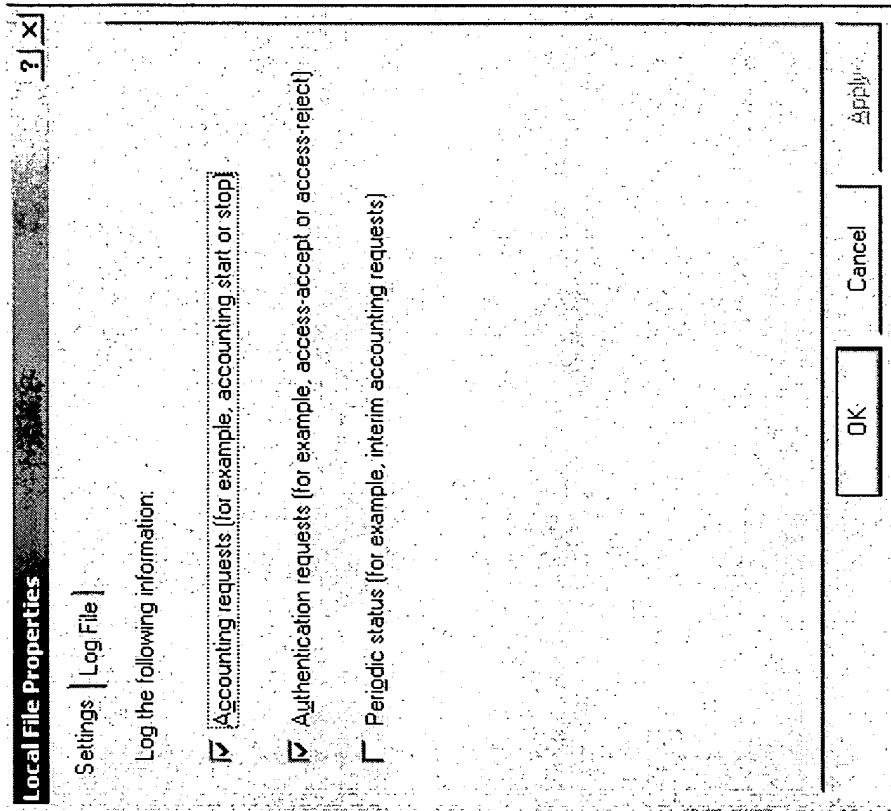


FIG. 28

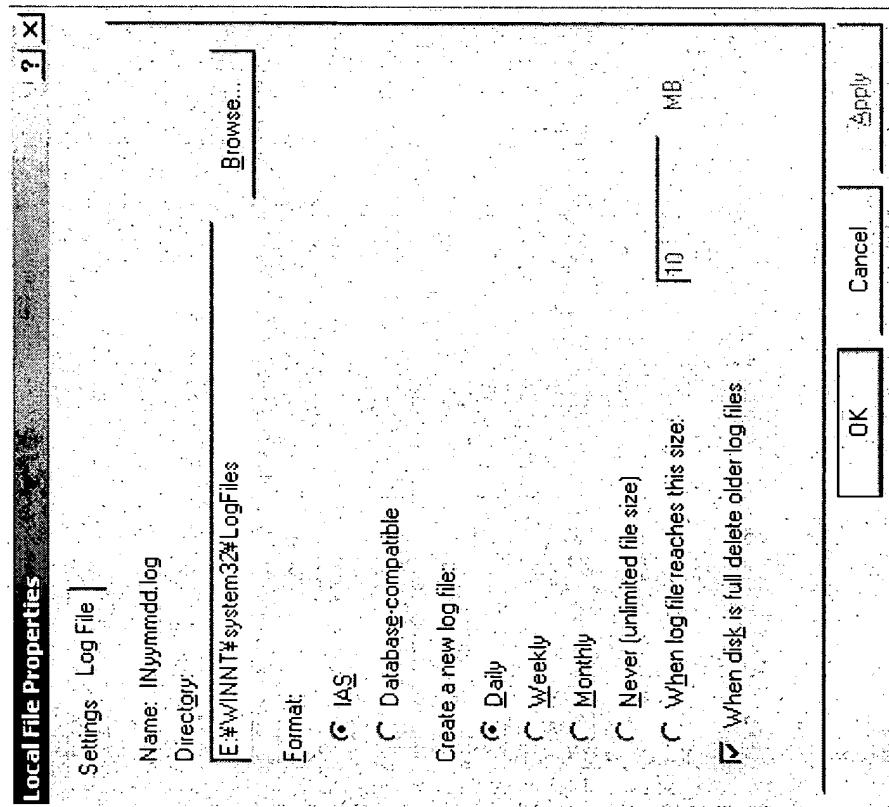


FIG. 29

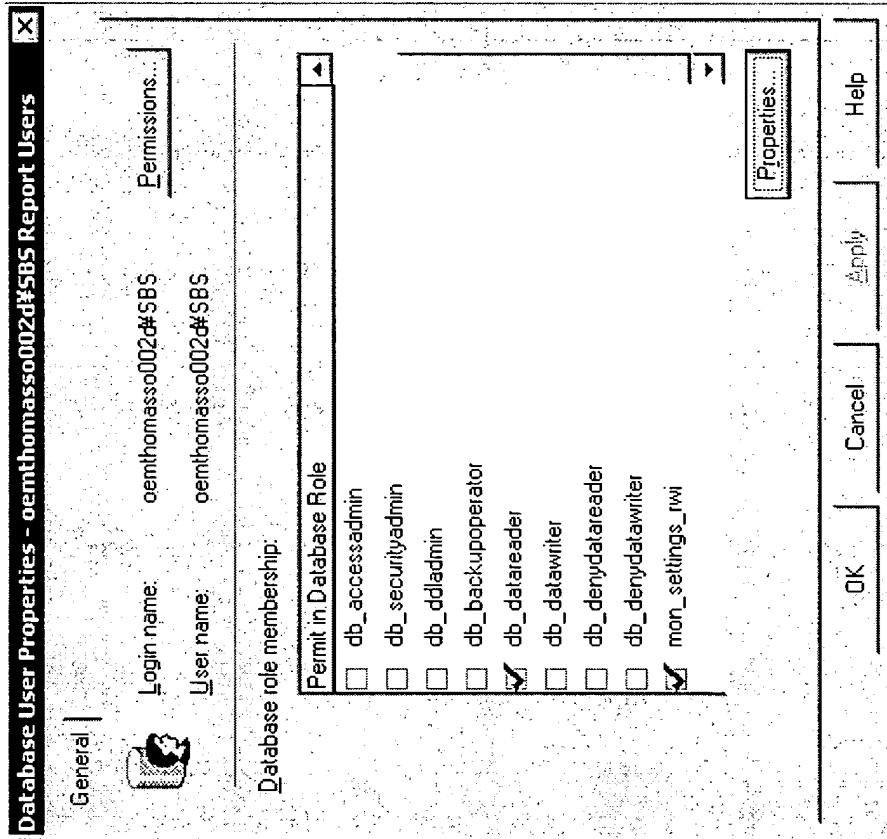
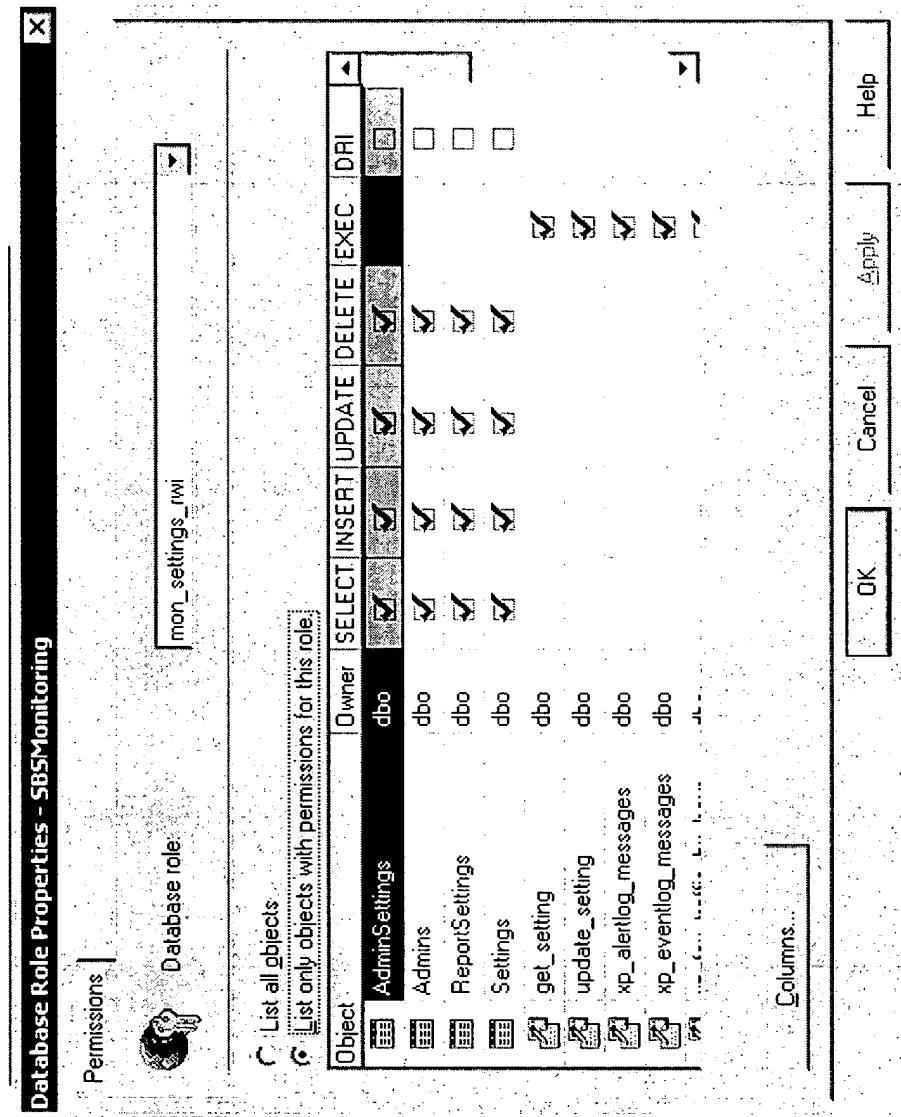


FIG. 30



3100 →

Create Your Small Business Server Activity Report

Show basic activity report (Web and e-mail)
 Show detailed activity report (Web, e-mail, remote connections and fax)

Time Range:

From:

To:

[Create Report](#)

FIG. 31

3200 →

E-mail Sent

User Name	Internal E-mail	MB	External E-mail	MB	Total E-mail Sent	MB
Derrick Namgrob	150	3	150	16.2	300	19.2
John Howard	60	42.4	18	455.6	78	498
Company Total	210	45.4	168	471.8	378	517.2

E-mail Received

User Name	Internal E-mail	MB	External E-mail	MB	Total E-mail Received	MB
Derrick Namgrob	25	3	75	16.2	100	19.2
John Howard	30	42.4	48	455.6	78	498
Company Total	55	45.4	123	471.8	178	517.2

Mailbox Size

User Name	Starting Size (MB)	Ending Size (MB)	Rate of Change
Derrick Namgrob	25	75	200%
John Howard	30	48	60%
Company Total	55	123	124%

FIG. 32

Faxes Sent

To	Total Faxes	Average Size (Pages)	Average Time	Average Faxes Sent per Day
425-457-7771	32	2.3	00:01:34	1.1
425-452-2323	24	4.6	00:02:54	0.8
Company Total	56	3.4	00:02:01	1.9

Faxes Received

From	Total Faxes	Average Size (Pages)	Average Time	Average Faxes Received per Day
425-457-7771	32	2.3	00:01:34	1.1
425-452-2323	24	4.6	00:02:54	0.8
Company Total	56	3.4	00:02:01	1.9

Faxes Sent by User

To	Total Faxes	Average Size (Pages)	Average Time	Average Faxes Sent per Day
Sally Worker	32	2.3	00:01:34	1.1
Mary, PowerUser	24	4.6	00:02:54	0.8
Company Total	56	3.4	00:02:01	1.9

Fax Traffic by Hour

Hour	Total Faxes	Average Faxes per Day
8:00 AM - 9:00 AM	5	0.2
9:00 AM - 10:00 AM	10	0.3
10:00 AM - 11:00 AM	10	0.3
11:00 AM - 12:00 PM	1	0.1
12:00 PM - 1:00 PM	20	0.7
1:00 PM - 2:00 PM	0	0.0
2:00 PM - 3:00 PM	0	0.0
3:00 PM - 4:00 PM	10	0.3
4:00 PM - 5:00 PM	0	0.0
Total from 8:00 AM - 5:00 PM	56	1.8

3400 →

Shared Document Usage by User		
<u>User Name</u>	<u>Documents Accessed</u>	<u>Average Documents Accessed per Day</u>
John Howard	24	0.8
Company Total	56	1.9

Shared Document Usage		
<u>Document Name</u>	<u>Times Accessed</u>	<u>Average Access per Day</u>
budget.xls	24	0.8
Company Total	56	1.9

FIG. 34

3500 →

Web Activity by Computer		Average Active Hours per Day	
Computer Name	Total Active Hours		
Computer_01	300		10
Computer_02	155		5.2
Company Total	455		15.2

Web Traffic by Hour		Average Connections per Day	
Hour	Total Connections		
8:00 AM - 9:00 AM	200		6.7
9:00 AM - 10:00 AM	100		3.3
10:00 AM - 11:00 AM	50		1.7
11:00 AM - 12:00 PM	1		0.1
12:00 PM - 1:00 PM	100		3.3
1:00 PM - 2:00 PM	1		0.1
2:00 PM - 3:00 PM	1		0.1
3:00 PM - 4:00 PM	1		0.1
4:00 PM - 5:00 PM	1		0.1
Total from 8:00 AM - 5:00 PM	455		15.2

FIG. 35

3600

Outlook Web Access Activity by User		
User Name	Visits	Average Visits per Day
Derick Namgrob	30	1
John Howard	15	0.5
Company Total	45	1.5

Outlook Web Access Usage by Hour		
Hour	Total Visits	Average Visits per Day
8:00 AM - 9:00 AM	20	0.6
9:00 AM - 10:00 AM	10	0.3
10:00 AM - 11:00 AM	0	0
11:00 AM - 12:00 PM	0	0
12:00 PM - 1:00 PM	0	0
1:00 PM - 2:00 PM	0	0
2:00 PM - 3:00 PM	0	0
3:00 PM - 4:00 PM	0	0
4:00 PM - 5:00 PM	15	0.5
Total from 8:00 AM - 5:00 PM	45	1.5

FIG. 36

Remote Connection Activity by User

User Name	Total Connections	Average Time	Average Connections per Day
Alan Billharz	3	02:34:56	0.2
Alex Hinrichs	2	00:01:22	0.1
Alp Onalan	2	00:07:49	0.1
Charles Anthe	4	00:05:17	0.3
Company Total	56	00:19:13	3.7

Remote Connection Activity by Hour

Hour	Total Connections	Average Connections per Day
8:00 AM - 9:00 AM	20	0.6
9:00 AM - 10:00 AM	10	0.3
10:00 AM - 11:00 AM	0	0
11:00 AM - 12:00 PM	0	0
12:00 PM - 1:00 PM	0	0
1:00 PM - 2:00 PM	0	0
2:00 PM - 3:00 PM	0	0
3:00 PM - 4:00 PM	0	0
4:00 PM - 5:00 PM	15	0.5
Total from 8:00 AM - 5:00 PM	45	1.5

FIG. 37

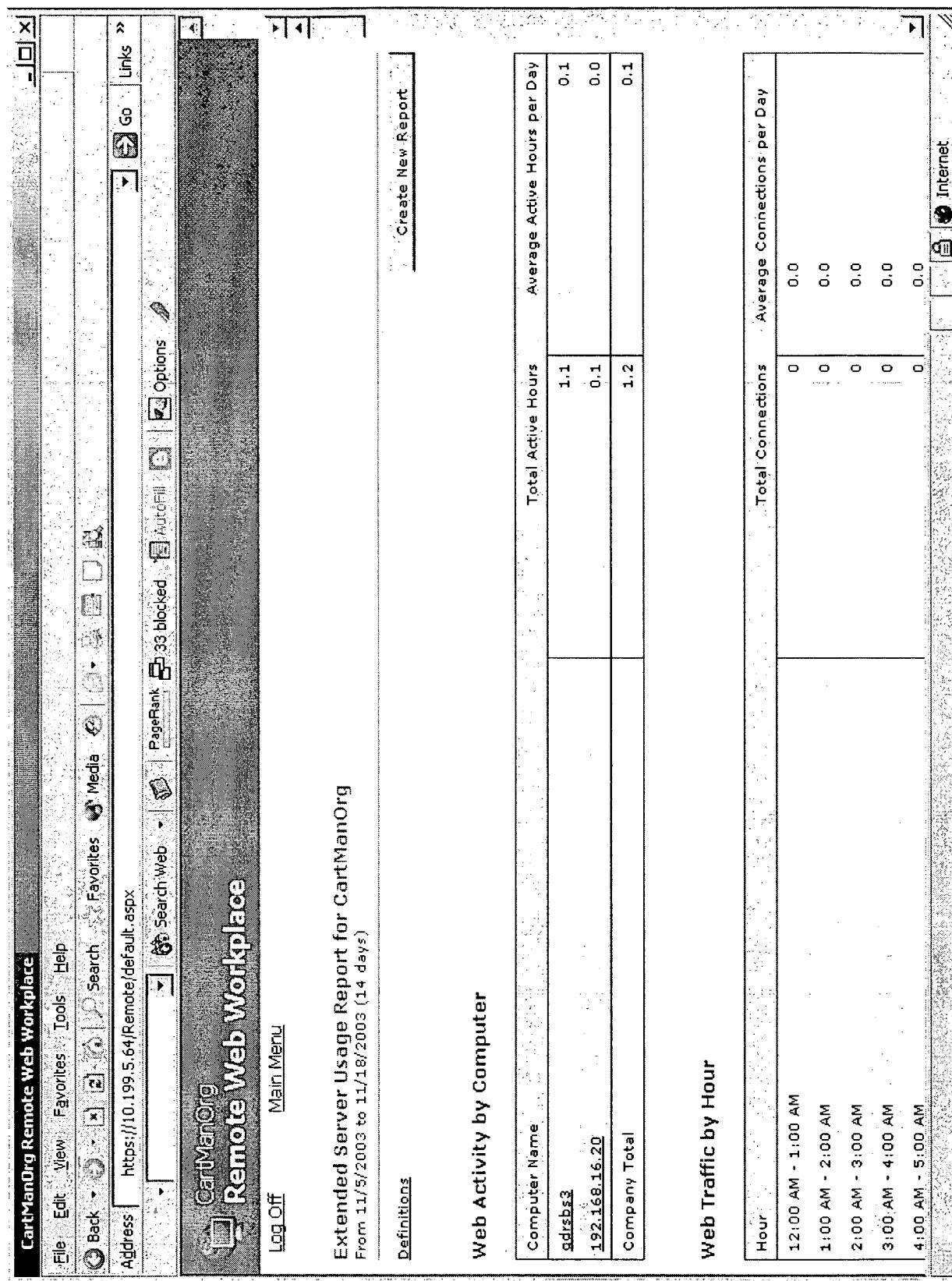


FIG. 38

3900 →

File Action View Favorites Window Help

Standard Management

- Home Page
- Standard Management
- To Do List
- Information Center
- Internal Web Site
- Fax (Local)
- Monitoring and Reporting
- Internet and E-mail
- Shares (Local)
- Backup
- Licensing
- Users
- Client Computers
- Server Computers
- Printers
- Distribution Groups
- Security Groups
- User Templates
- Advanced Management

Monitor: Small Business Server

Home View Performance Report Set Up Monitoring Reports and Alerts Change Server Status Report Settings Refresh More Information

Extended Server Usage Report for CartManOrg

From 11/5/2003 to 11/18/2003 (14 days)

Definitions Create New Report

Web Activity by Computer

Computer Name	Total Active Hours	Average Active Hours per Day
adrsb2	1.1	0.1
192.168.16.20	0.1	0.0
Company Total	1.2	0.1

Web Traffic by Hour

Hour	Total Connections	Average Connections per Day
12:00 AM - 1:00 AM	0	0.0
1:00 AM - 2:00 AM	0	0.0
2:00 AM - 3:00 AM	0	0.0
3:00 AM - 4:00 AM	0	0.0
4:00 AM - 5:00 AM	0	0.0
5:00 AM - 6:00 AM	0	0.0
6:00 AM - 7:00 AM	0	0.0
7:00 AM - 8:00 AM	0	0.0
8:00 AM - 9:00 AM	0	0.0
9:00 AM - 10:00 AM	0	0.0
10:00 AM - 11:00 AM	6	0.4
11:00 AM - 12:00 PM	1	0.1
12:00 PM - 1:00 PM	0	0.0
1:00 PM - 2:00 PM	1	0.1
2:00 PM - 3:00 PM	77	5.5
3:00 PM - 4:00 PM	0	0.0
4:00 PM - 5:00 PM	1	0.1

FIG. 39

4000 →

Server Specifications

Operating System: Windows .NET Server 2003 Service Pack 1
Processor: Intel(R) Pentium(R) III processor
Frequency: 498 MHz
Amount of RAM: 512 MB

Summary for *ServerName*

Server has been running: 8 days and 12 hours	Details
Server Specifications	Details
Performance Summary	Details
Top Processes	Details
Backup: failed	Details
Auto-started Services Not Running: 1	Details
Critical Alerts: 12	Details
Critical Errors in the Event Logs: 18	Details

FIG. 40

4100 →

Performance Summary			
Performance Counters	Today	Last Month	Rate of Growth
Memory in use	220 MB	210 MB	2%
Free disk space (C:)	1,262 MB	1,262 MB	4%
Free disk space (D:)	26,999 MB	26,999 MB	3%
Free disk space (E:)	15,000 MB	15,000 MB	2%
Busy disk time (0 C: D: E:)	45%	45%	20%
CPU use (0)	22%	11%	100%

FIG. 41

4200 →

Top 5 Processes by Memory Usage	
Process Name - ID	Memory Usage
lsass - 528	225 MB
STORE - 2664	178 MB
sqlservr - 2080	88 MB
inetinfo - 1608	70 MB
services - 516	41 MB

Top 5 Processes by CPU Usage	
Process Name - ID	CPU Time
lsass - 528	16.0 %
STORE - 2664	12.7 %
sqlservr - 2080	6.3 %
inetinfo - 1608	5.0 %
services - 516	2.9 %

FIG. 42

FIG. 43

Auto-started Services Not Running	
Service Name	
Microsoft Exchange IMAP4	
Microsoft Exchange Information Store	
Microsoft Exchange MTA Stacks	
Microsoft Exchange POP3	
Microsoft Exchange Routing Engine	
③ Total auto-started services not running: 5	
In normal conditions, these services should be running. For details, it is recommended that you review errors in the Event log related to the service.	

Critical Alerts

Issue	Last Occurrence	Total Occurrences
● Low Memory	6/16/2002, 05:59 AM	5

Low available memory may significantly decrease server performance and prevent applications from running properly.

Recommended State At least 20 MB
Current State 5.7 MB

Issue	Last Occurrence	Total Occurrences
● Low Free Disk space	6/16/2002, 02:59 AM	3

Low free disk space may significantly decrease server performance and prevent applications from running properly.

Recommended State At least 20 MB
Current State 5.7 MB

Critical Errors in Application Log

Source	Event ID	Last Occurrence	Total Occurrences
● Microsoft Fax	32012	6/16/2002, 02:59 AM	79 *

The attempt to send the fax failed. There was no answer. This fax will not be sent, because the maximum number of retries has been exhausted. Sender: name. Billing code: password. Sender company: company.
Sender dept: Department. Recipient name: Recipient number: 7743948. Device name: Courier V.Everything EXT PnP (v90-x2).

Source	Event ID	Last Occurrence	Total Occurrences
● MS Exchange SA	9175	6/16/2002, 03:59 AM	54 *

The attempt to send the fax failed. There was no answer. This fax will not be sent, because the maximum number of retries has been exhausted. Sender: name. Billing code: password. Sender company: company.
Sender dept: Department. Recipient name: Recipient number: 7743948. Device name: Courier V.Everything EXT PnP (v90-x2).

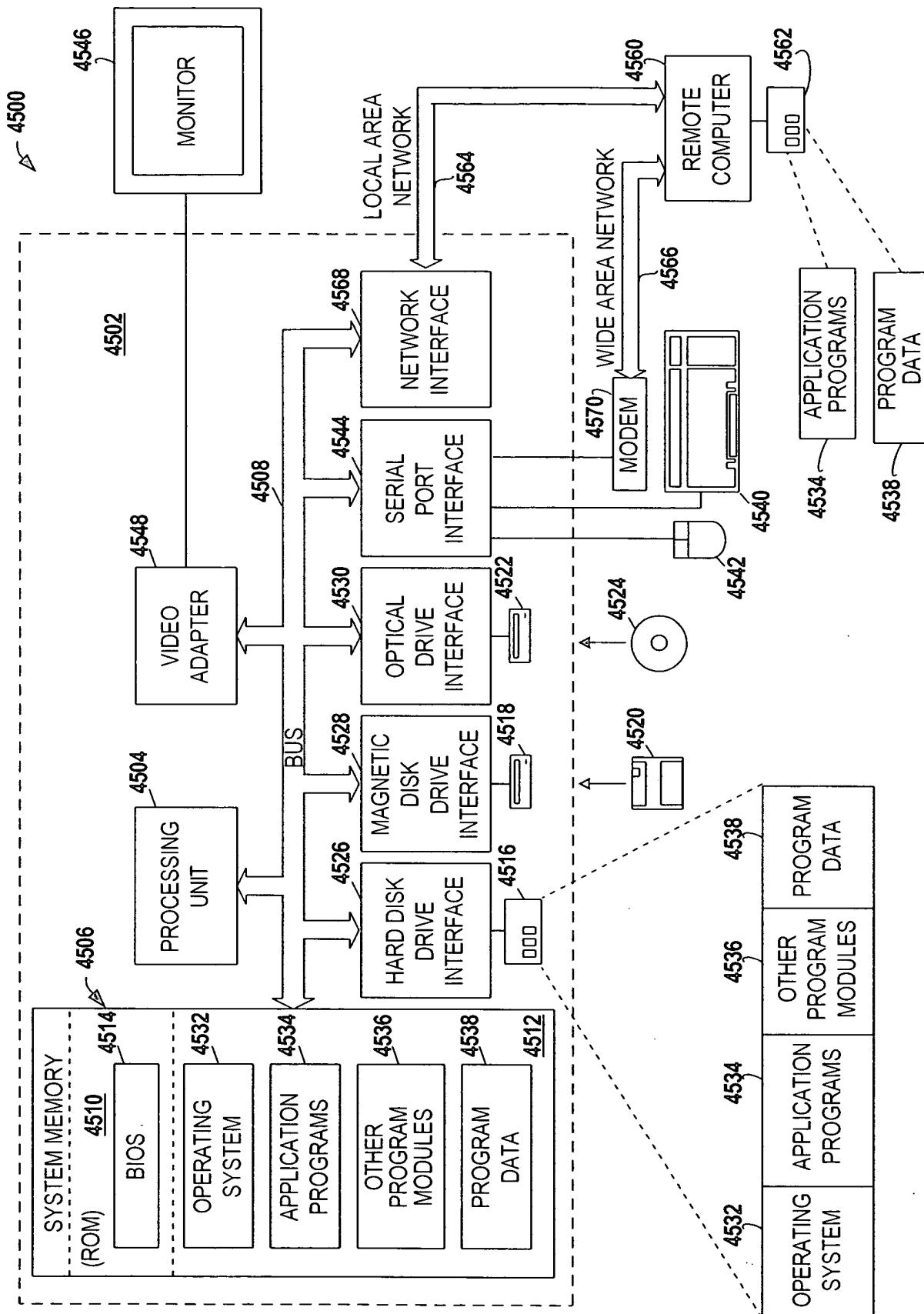


FIG. 45

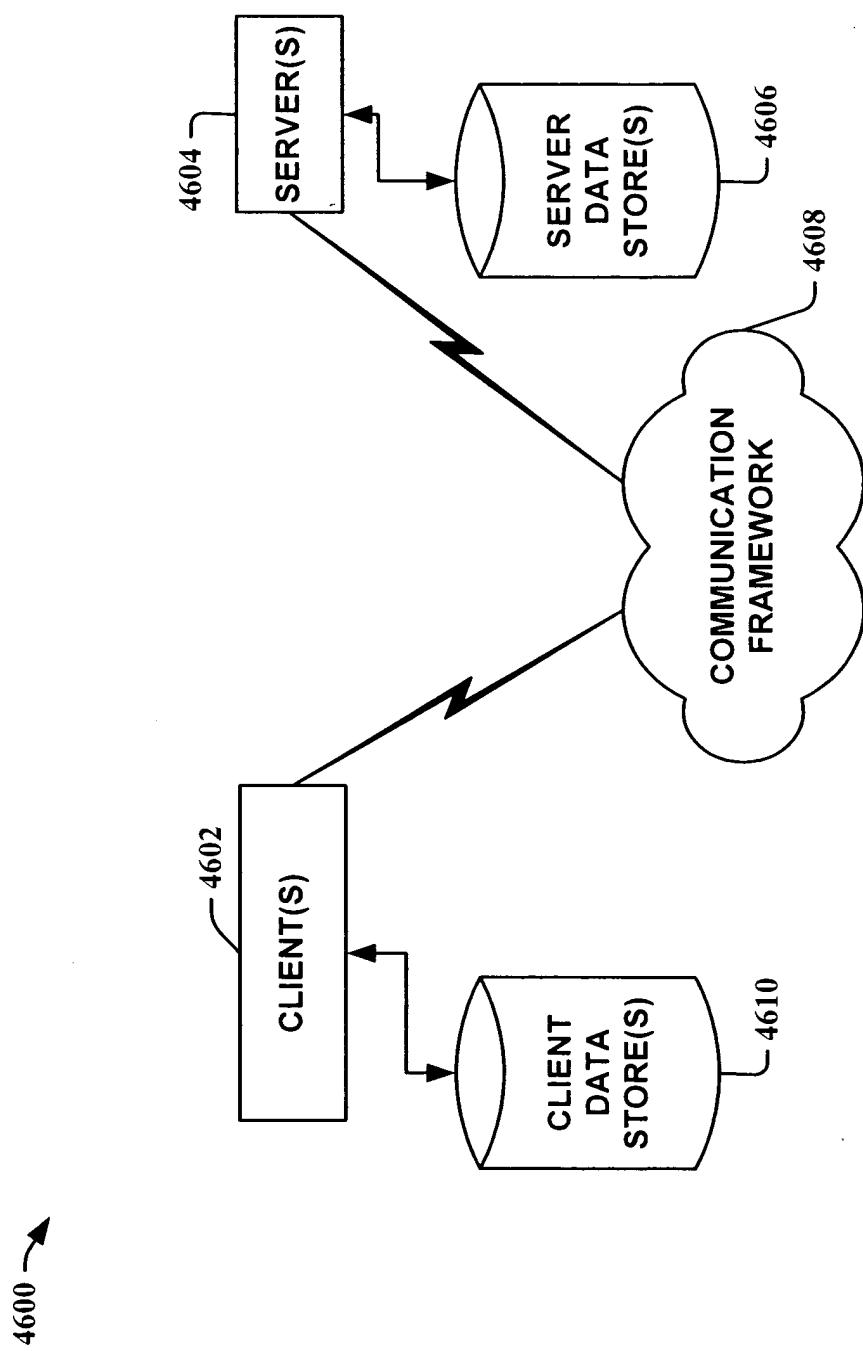


FIG. 46